



STATE OF VIRGINIA
NAIL TECHNICIAN EXAMINATIONS



CANDIDATE INFORMATION BULLETIN

This *Candidate Information Bulletin* ("CIB") is intended for your use in preparing for and understanding the processes and procedures for applying for licensure and scheduling to test. The Virginia Board for Barbers and Cosmetology (the "Board") is responsible for licensing and regulating the profession of nail technician in the State of Virginia. The Board has contracted with Professional Credential Services ("PCS") to provide administrative examination services. The Board, through PCS, will exclusively use the National-Interstate Council of State Boards of Cosmetology ("NIC") examinations. The Board first requires the submission of a Nail Technician Examination & License Application ("Application"). This is required to determine your eligibility for testing. Any questions regarding your application or eligibility should be directed to PCS.

(U.S. Postal Service)
Professional Credential Services
Virginia Coordinator
P.O. Box 198768
Nashville, Tennessee 37219
Toll-free: (888) 822-3272
E-mail: vacos@pcshq.com

(Courier Delivery)
Professional Credential Services
Virginia Coordinator
150 Fourth Avenue North, Suite 800
Nashville, Tennessee 37219
Fax: (615) 846-0153
Web site: www.pcshq.com

Virginia Department of Professional and
Occupational Regulation
9960 Mayland Drive, Suite 400
Richmond, Virginia 23233
Phone: (804) 367-8509
Fax: (804) 527-4295
Web site: www.dpor.virginia.gov
E-mail: barbercosmo@dpor.virginia.gov

Eligibility Requirements: A candidate who wishes to obtain a nail technician license must pass both a **theory** and a **practical** examination. To qualify to take these examinations, a candidate **must** qualify by one of the following methods:

1. Completion of an approved nail technician training program in a Virginia licensed nail technician school or a Virginia public school nail technician program approved by the Virginia Department of Education.
Required Documentation: A completed **Training and Experience Verification Form**.
2. Successful completion of 150 hours of nail technician training which is substantially equivalent to the Virginia program but is **obtained outside of the Commonwealth of Virginia**, but within the United States and its territories.
Required Documentation: A diploma or official school transcript indicating the 150 hours of instruction received **or** written verification from the Licensing Board in the state where 150 hours of training were received.
3. Completion of a substantially equivalent nail technician course **and** six months of nail technician work experience.
Required Documentation: A certificate, diploma, or other documentation verifying successful completion of the nail technician course and a completed **Training and Experience Verification Form** documenting at least six months of nail technician work experience.
4. Completion of the Virginia apprenticeship program in nail care.
Required Documentation: Complete **Change of Status Form** or an **Apprenticeship Action Form**.
5. Cosmetology training obtained in any Virginia State Institution.
Required Documentation: Completed **Training and Experience Verification Form**.

Required Documentation: Must submit with the examination application:

1. **Training and Experience Verification Form:** School must complete this form. All information must be provided with dates and signatures. This form is available online at www.pcshq.com.
2. **Examination Site Agreement:** Candidate must complete this form. This form is available online at www.pcshq.com.
3. **PCS Waiver:** Candidate must complete this form. Please select practical location and month you wish to test. Make sure to sign the PCS Informed Consent and Waiver Agreement section. This form is available online at www.pcshq.com.

Reciprocity: If you hold a license in a state other than Virginia, then contact the board at (804) 367-8509.

Reinstatement:

1. If your license has been expired for **less** than **two years**, then contact the board at (804) 367-8509.
2. If your license has been expired for **more** than **two years**, then contact PCS at (888) 822-3272. You must take both the theory and practical examinations.

How to Apply: Complete all areas on the examination application and attach requested documentation.

Specifically:

1. Fees should be submitted with the Application and made payable to PCS in the form of a cashier's check, money order, or credit card. **No personal checks accepted.**
2. If your name on any document differs from your on the examination application, you **must** provide legal documentation.
3. **Special Accommodations:** If you need special accommodations under the *Americans with Disabilities Act*, you must make the request at the time you submit your Application to PCS, along with supporting medical documentation. The request and documentation will be reviewed and approved by PCS. You may obtain an ADA Accommodations Form online at www.pcshq.com or from your school.
4. Application must be received no later than 20 business days prior to the date you wish to take a practical examination.

Note: Practical exam dates and deadlines are located online at pcshq.com.

Temporary Permits: If you request the Board to issue a Temporary Permit on your behalf, you must properly complete and submit the Temporary Permit section of the Application to PCS with the required sponsorship information and signatures in place. The application will be processed and forwarded to the Board for final approval and permit issuance. Temporary Permits are issued only once and are only valid for 45 days following the date of your practical examination.

Theory and Practical Examination Admission Requirements (continued):

It is your responsibility to arrive at the test center on time. Candidates will not be permitted into the examination room after your scheduled testing time. It is strongly suggested that you visit the site before the day of the examination in order to become familiar with the route and the travel time. Candidates are not permitted to bring anyone into the examination room. Candidates are not permitted to talk to one another once inside the examination room.

General Policies and Procedures for Theory and Practical Examinations:

Security Policies: Suspected security breaches during either the theory or practical test administrations, such as an act of impersonation, creating a disturbance, giving or receiving unauthorized information or aiding other candidates, attempting to remove test information by any means, possessing prohibited materials or sharing supplies may be sufficient cause to dismiss you from the examination site or to invalidate or cancel your scores. Suspected breaches may be identified by observation or suspicion by the test center staff, or may be evidenced by subsequent statistical analysis of examination materials. PCS reserves the right to investigate each incident of misconduct and will report such incidents directly to the Board. The Board will make all final decisions on examination score invalidations or cancellations. **No visitors, guests or children are allowed in the test center.**

Copyrighted Examination Questions: All test questions are the express copyrighted property of NIC. It is forbidden under federal copyright law to copy, reproduce, record, distribute or display these test questions by any means, in whole or in part. Doing so may subject you to severe civil and criminal penalties, including prison incarceration and/or fined up to \$250,000 for criminal violations.

Prohibited Items: No food, beverages, purses, notebooks, magazines, backpacks, briefcases, hats, caps, reference books or electronic devices such as cameras, computers or computerized devices, walkmans, ipods, radios, recording devices, portable fax machines, cellular telephones, calculator watches, reproduction equipment, beepers or pagers are permitted in the examination room. If any of the aforementioned items are found in a candidate's possession, the Test Center Administrator will collect the item until the end of the examination and provide an incident report of the incident to the Board and PCS. Smoking or the use of tobacco is strictly prohibited in the examination room. PCS is not responsible for **any** personal items brought into the examination site.

Environmental Distracters: Although every attempt is made to provide a quiet and comfortable test environment, noise and room temperature may be an unforeseen and unavoidable distracter. It is suggested that you wear the type of clothing that would allow you to adapt to a cooler or warmer climate at the testing site.

Emergency Policy: In the event of inclement weather or similar emergency, a scheduled examination may be canceled or delayed. However, this decision is made only in rare instances and at the discretion of PCS and/or PSI. If a test center is open for testing, and you choose not to appear for your scheduled examination, your fee will be forfeited. You will have to reschedule your appointment and resubmit the appropriate fee to PCS. If you have reason to question whether or not a center will be closed due to an emergency, please call PCS to make inquiries regarding the practical examination and PSI for inquiries regarding the theory examination.

Refunds and Rescheduling Policies: You may reschedule for the theory examination without losing your fee **if** you contact PSI within three working days **prior** to your scheduled examination date. If you reschedule **after** the three-day window, you will forfeit your fee. **NOTE:** A voicemail message is not an acceptable form of cancellation. Please use the internet, automated telephone system or call PSI and speak to a Customer Service Representative. You may reschedule your practical examination up to 15 business days prior to the examination date you have chosen on the **PCS Waiver** without forfeiting the examination fee. Rescheduling the practical after this time is **not** permitted unless you are hospitalized or are involved in a traffic accident on the way to the test center that prevents you from arriving on time. Refunds are **not** issued nor are fees transferable for either the theory or practical examinations. Documentation of the above-noted exceptions is required.

Score Information: When you complete the theory examination, the computer will print out an unofficial "Pass" or "Fail" Score Report. For failing candidates, this will include a strength and weakness report by major content areas. For the theory examination, a score of 75 is required in order to pass. If your score report does not print out because of technical problems, a score report will be provided to you within 24 hours after you test.

The official pass or fail results of the theory and practical examination will be mailed to you by first-class mail 10 business days after you take the examination. Failing candidates will receive a strength and weakness report, as well as information on how to retest. For the practical examination, an overall score of 75 must be achieved.

Confidentiality: Test results are confidential and are not provided over the telephone.

Passing Candidates: When you have passed both the theory and the practical examinations, you will be provided with a **Licensure Fee Notice** with your score. Please mail this form with the required fees to the VA Board for your license. Please be sure to notify PCS of any mailing address changes. Once you have met all licensure requirements please allow the Board 30 business days to process and mail your license. It is not necessary to notify the Board that you have passed an examination; the Board is provided candidate scores on a daily basis.

Failing Candidates: Candidates who fail the theory and/or practical examination must reapply with PCS by calling 1-888-822-3272. You must successfully pass both the theory and the practical examinations within one calendar year of your initial examination date or you must begin the application process over as a first time candidate.

IT IS THE CANDIDATES RESPONSIBILITY TO FAX, MAIL, OR E-MAIL ANY CHANGE OF ADDRESS TO THE VIRGINIA COSMETOLOGY COORDINATOR AT PCS AND THE VIRGINIA BOARD OF BARBERS AND COSMETOLOGY.

National-Interstate Council of State Boards of Cosmetology (NIC):

Please visit www.nictesting.org/cand_info.htm for the most current theory and practical content outline of the Nail Technology (manicuring) examination.

New NIC Nail Technology (manicuring) Content Outlines Effective January 1, 2010:

Candidates who take the Nail Technology (manicuring) theory and practical examinations on or after January 1, 2010 will be examined on the revised content outlines.

Theory Examination:

The Virginia State Board of Barber and Cosmetology requires candidates to be examined on Business Management which is included in the theory examination.

Knowledge of General Business Management Practices

Facility management
Financial responsibility
Employee earnings
Profit & Loss

Practical Examination:

The Virginia State Board of Barbers and Cosmetology requires candidates to be examined in the following services:

Core Domain Services

Set Up and Client Protection
Manicure
Nail Tip
Nail Wrap
Sculptured Nail
Polish

Mannequins:

A mannequin is required for all services. The candidate must provide the necessary clamp to properly secure a mannequin hand to a table during the examination. A suitable substitute for a commercial mannequin hand is a medical quality glove filled to its entirety with sand or cornmeal and sealed.

Aerosol Products:

Candidates are not permitted to use aerosol products at anytime during the examination.

Kit Size:

Recommended kit size is no larger than 30"x30". For safety reason all kits must be able to fit completely under the table area.

Dress Code:

Candidates may not wear clothing, badges, pins or other items which disclose the school where training occurred.