# PROFESSIONAL CREENTIAL SERVICES, INC.



# Arizona BOARD OF COSMETOLOGY

# Aesthetician

Candidate Handbook October 2015

# **Quick Reference**

# STEP ONE: COMPLETE ONLINE APPLICATION

- Apply for Licensure with Arizona Board
- Review Candidate Handbook
- Register for Examinations with PCS

# STEP TWO: TAKE EXAMINATIONS

- Schedule Theory Examination with PSI
- Take Practical Examination on date scheduled with PCS

# CONTACT INFORMATION

#### **Professional Credential Services (PCS)**

Regular Mailing Address

Attn: Arizona Coordinator P.O. Box 198768 Nashville, Tennessee 37219-8768

#### **Courier Mailing Address**

Attn: Arizona Coordinator 150 Fourth Avenue North Suite 800 Nashville, Tennessee 37219

Customer Service: (888) 822-3272 Email: <u>azcos@pcshq.com</u> Website: <u>http://www.pcshq.com</u>

#### **PSI Exams**

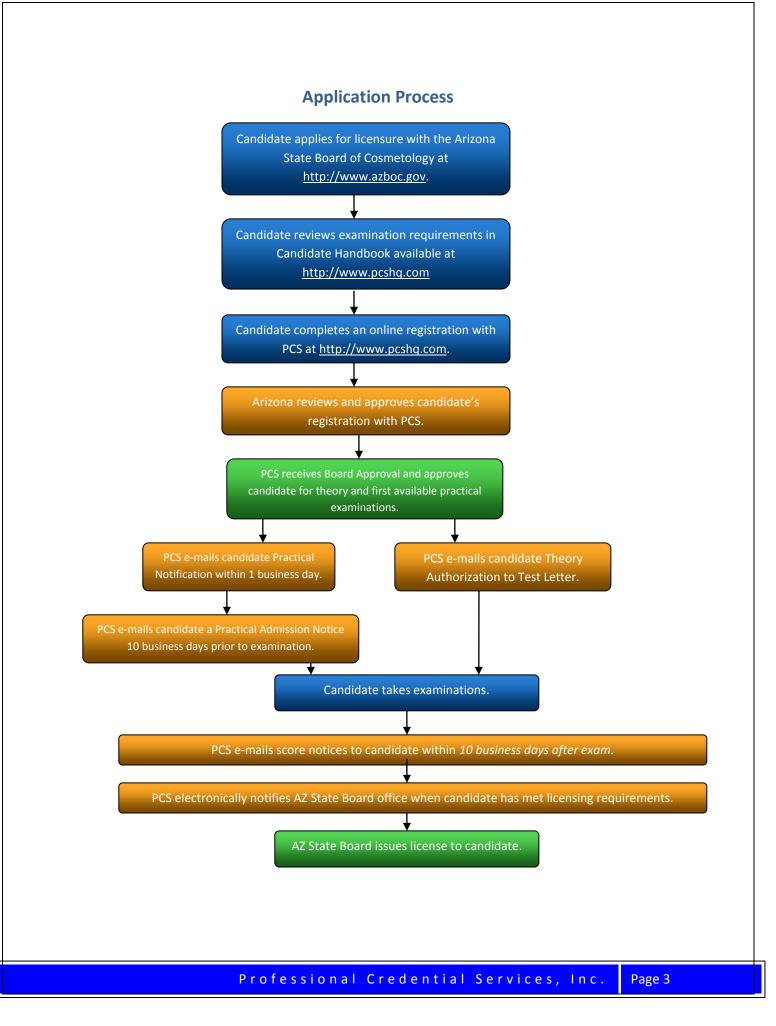
Scheduling: (800) 733-9267 Fax: (702) 932-2666 Website: <u>candidate.psiexams.com</u>

### **Arizona Board of Cosmetology**

Regular Mailing Address

1721 East Broadway Tempe, Arizona 85282-1611

Telephone: (480) 784-4539, ext. 240 Fax: (480) 784-4962 Website: <u>http://www.azboc.gov</u> E-mail: <u>cchelius@azboc.gov</u>



# Contents

Quick Reference	2
Application Process	3
Introduction	5
State Licensure Requirements	5
One Year Limit	5
Examination Fees	5
Refund Policy	6
Practical Examination Dates	6
Special Accommodations	7
PCS Account Set-Up	7
PCS Application	8
Logging into your Homepage	9
Registration Status	10
Reprinting Documents	11
Examination Rescheduling	12
Application Approval Process	13
Examination Scheduling	14
Theory Examination Scheduling	
Practical Examination Scheduling	
Examination Day Requirements	
General Examination Policies	16
Examination Results	17
Change of Information	
Formal Complaints	19
National Aesthetics Written Examination	20
State Practical Examination Guidelines	23
National Aesthetics Practical Examination	24
Practical Examination Supplies	32
NIC Health and Safety Standards	32

# Introduction

The *Candidate Handbook* is intended to help you to prepare and to understand the processes and procedures for applying for licensure and for scheduling your examination(s). The Arizona Board for Cosmetology (the "Board") is responsible for licensing and regulating the profession of Aesthetician in the State of Arizona. The Board has contracted with Professional Credential Services ("PCS") to provide administrative examination services. The Board, through PCS, will exclusively use the National-Interstate Council of State Boards of Cosmetology ("NIC") examinations. Any questions regarding your application or eligibility should be directed to the State Board office. The State Board will have the final authority to approve the issuance of a license.

### **State Licensure Requirements**

#### **Eligibility Requirements**

If you wish to obtain a license in the state of Arizona, please contact the Arizona State Board office at (480) -784-4539, ext. 240 or visit <u>http://www.azboc.gov</u>.

#### Reinstatement

If you wish to reinstate your expired Arizona license, please contact the Arizona State Board office at (480) -784-4539, ext. 240 or visit <u>http://www.azboc.gov</u>.

# **One Year Limit**

Pursuant to Arizona law, if one year or more elapses between your initial examination and reexamination, you shall take both the written and practical parts of the examination. If you do not pass the theory and practical within one year of the first examination taken you must register again with PCS for both examinations and apply with the Arizona State Board.

# **Examination Fees**

Examination Type	First Time Fees	Re-Exam Fees
Aesthetician Theory & Practical	\$ 177.00	\$ 177.00
Aesthetician Theory	\$ 100.00	\$ 100.00
Aesthetician Practical	\$ 77.00	\$ 77.00

Fees may be paid online with a credit card (Master Card, Visa or Discover) or call 1-888-822-3272 in order to submit your fees via money order or certified check by requesting an invoice. Your application will not be considered complete until payment has been received. Incomplete applications will be processed for the next available practical exam date once all required information has been received by PCS.

! You must sit for at least one examination within one calendar year of your registration date with PCS or the examination fees are no longer valid.

# **Refund Policy**

Please carefully review this handbook and your state laws, rules and regulations prior to making payment.

All fees are non-refundable.

! Candidates are especially encouraged to carefully review licensing requirements for testing PRIOR to completing an online application with PCS. If testing is not required, fees are non-refundable.

# **Practical Examination Dates**

Date	Date	Date	Date
10/19/2015	08/24/2015	03/14/2016	08/08/2016
10/26/2015	08/31/2015	03/21/2016	08/15/2016
11/02/2015	09/14/2015	03/28/2016	08/22/2016
11/09/2015	09/21/2015	04/04/2016	08/29/2016
11/16/2015	09/28/2015	04/11/2016	09/12/2016
02/16/2015	10/05/2015	04/18/2016	09/19/2016
02/23/2015	10/12/2015	04/25/2016	09/26/2016
03/02/2015	11/23/2015	05/02/2016	10/03/2016
03/09/2015	12/07/2015	05/09/2016	10/10/2016
3/16/2015	12/14/2015	05/16/2016	10/17/2016
03/23/2015	12/21/2015	05/23/2016	10/24/2016
04/06/2015	01/04/2016	06/06/2016	11/07/2016
05/18/2015	01/11/2016	06/13/2016	11/14/2016
06/01/2015	01/25/2016	06/20/2016	11/21/2016
06/08/2015	02/01/2016	06/27/2016	11/28/2016
06/15/2015	02/08/2016	07/11/2016	12/05/2016
06/22/2015	02/15/2016	07/18/2016	12/12/2016
07/06/2015	02/22/2016	07/25/2016	12/19/2016
07/13/2015	03/07/2016	08/01/2016	

# **Special Accommodations**

If you require special accommodations under the Americans with Disabilities Act, you must submit a request to the Arizona State Board office (480) -784-4539, ext. 240 or visit <u>http://www.azboc.gov</u>.

# **PCS Account Set-Up**

Before you are able to complete an online application with PCS, you must first become a registered user within the website. To do so, please follow the steps below.

- 1. Go to http://www.pcshq.com
- 2. Click Candidates
- 3. Click Cosmetology & Barbering
- 4. Click Arizona
- 5. Click **Cosmetology**
- 6. Click Create an Account (First Time)
- 7. *Creating a PCS Account (first time users only)*; enter valid, unique e-mail address, your first and last name, date of birth, and Social Security number.
- 8. Enter RECaptcha information as prompted; click Create Account
- 9. Check your e-mail account for a PCS system generated e-mail.
- 10. Click link in e-mail to verify account information and create PCS password.
- 11. Click Enable Account
- ! A unique e-mail address must be provided to create a PCS Account (i.e. more than one user cannot provide the same e-mail address).

By signing up for a free account, you can access your application and licensing information.	New Professional Credential Services Account			
To access your information online, please create your personal account. You MUST use a unique e-mail address for electronic communication and account verification. Please DO NOT use your school instructor's e-mail address. This account is for applicants only.         E-Mail Address         First Name         Last Name         Birth Date (m/d/yyy)         If you have applied with Professional Credential Services before, please provide the following in order to retrieve your records.         Social Security Number         Please enter the RECaptcha information below         Image: Display the text         Image: Dis	By signing up for a free account, you can access your application and licensing information.			
a <u>unique</u> e-mail address for electronic communication and account verification. Please DO NOT use your school instructor's e-mail address. This account is for applicants only. E-Mail Address First Name Last Name Birth Date (m/d/yyy) If you have applied with Professional Credential Services before, please provide the following in order to retrieve your records. Social Security Number Please enter the RECaptcha information below				
First Name Last Name Birth Date (m/d/yyy)	a unique e-mail address for electronic communication and account verification. Please DO NOT			
Last Name Birth Date (m/d/yyy) If you have applied with Professional Credential Services before, please provide the following in order to retrieve your records. Social Security Number Please enter the RECaptcha information below If you have a term of the text of text	E-Mail Address			
Birth Date (m/d/yyy)  If you have applied with Professional Credential Services before, please provide the following in order to retrieve your records.  Social Security Number  Please enter the RECaptcha information below  If you have a term of the text of tex of text of text of tex of text of text of text of text of	First Name			
If you have applied with Professional Credential Services before, please provide the following in order to retrieve your records. Social Security Number Please enter the RECaptcha information below				
order to retrieve your records. Social Security Number Please enter the RECaptcha information below Uppe the text Privacy & Terms	Birth Date (m/d/yyyy)			
Please enter the RECaptcha information below				
Type the text Privacy & Terms	Social Security Number			
Privacy & Terms	Please enter the RECaptcha information below			
	Privacy & Terms			

# **PCS Application**

Once you have created your PCS account, you are then ready to complete the online application. To do so, please follow the steps below.

- 1. Complete steps 1-6 listed above.
- 2. Enter e-mail address and password provided during account set-up.
- 3. You are now in the online application; select appropriate license type (i.e. Cosmetology).
- 4. Continue with online application until all required fields have been completed.
- 5. Choose the examinations you wish to take.
- 6. Select Payment Option.
- You must complete the online application using your legal name the name which appears on your current government issued photo identification (i.e. Driver's License).

Your Profile.	Active Applications.		
Name	Arizona		
Address	Cosmetology, Cosmetology		
Phone	ADD STATE APP#		
SSN COMPANY	ADD LICENSE NUMBER		
Birthdate	App Expires: 10/10/2014 EDIT		
	Applied 10/10/2013		
EMail EMail	Most recent application: 12/05/2013		
Username	Status: Approved.		
EDIT PROFILE	Application Approval Requirements ADD		
Documents	Board Review		
ADD NEW DOCUMENT	Coordinator Review		
	Coordinator Review           Si         Final Review		
Education EMPIRE BEAUTY SCHOOL - Tucson (Speedway Blvd)	VIEW APPLICATION FORM		
TUCSON AZ	DOCUMENTS		
From 08/20/2012			
Graduated: 09/20/2013	Application Form 10/10/2013		
CHANGE SCHOOL	Last Changed 12/05/2013		
PCS Contact Information	Application Form 12/05/2013		
Professional Credential Services P.O. Box 198768	Last Changed 12/05/2013		
Nashville, TN 37219	CREDENTIAL APPLICATION		
(888) 822-3272	( NEW APPLICATION		
azcos@pcshq.com			
	Pending Examinations		
Application Information	Arizona Cosmetology Theory		
Arizona Board of Cosmetology	Status Pending Schedule date: 10/10/2013		
	E-Mail containing ATT Letter sent		
	PRINT ATT PDF (PSI)		
	×CANCEL		
	Arizona Cosmetology Practical		
	Exam Date: 01/06/2014		
	Testing at: SHERATON PHOENIX AIRPORT HOTEL		
	Schedule date: 12/05/2013 Waiting for scheduling		
	CANCEL		
	RESCHEDULE		

# **PCS Candidate Homepage**

# Logging into your Homepage

- 1. Go to <u>http://www.pcshq.com</u>
- 2. Click Client Portal
- 3. Enter e-mail address and password
- 4. Click Log In

PROFESSIONAL CREDENTIAL SERVICES, INC.		
Log into your account		
E-Mail Address POFESSIO		
*If you have forgotten your password or you have received an email from PCS instructing you to create your password, <u>Click Here.</u>		
If you have not previously created a PCS account please go to your profession and state home page.		

# **Registration Status**

You may check the status of your online registration 24/7 by logging into your PCS account.

#### **Unapproved Registration**

- Registration will show "Board Review"
- Practical Exam Date will show "TBD" no date has been assigned



#### **Approved Registration**

• Once approved by both the State and PCS, "Final Review" will have a green check and a Practical Exam Date will be assigned.

Active Applications.	-
Arizona Cosmetology, Cosmetology	
ADD STATE APP#	
ADD LICENSE NUMBER	
ADD LIC EXP DATE	
App Expires: 10/10/2014 EDIT	
Applied 10/10/2013	
Most recent application: 12/05/2013	
Status: Approved.	
Application Approval Requirements ADD	
Board Review	
Sa Coordinator Review Sa Final Review	
VIEW APPLICATION FORM	_
DOCUMENTS	
Application Form 10/10/2013	
Last Changed 12/05/2013	
Application Form 12/05/2013	
Last Changed 12/05/2013	
	-
CREDENTIAL APPLICATION	
NEW APPLICATION	
Pending Examinations	
Arizona Cosmetology Theory	
Status Pending	
Schedule date: 10/10/2013	
E-Mail containing ATT Letter sent	_
PRINT ATT PDF (PSI)	
XCANCEL	
Arizona Cosmetology Practical	-
Exam Date: 01/06/2014	
Testing at: SHERATON PHOENIX AIRPORT HOTEL	
Schedule date: 12/05/2013	
Waiting for scheduling	_
CANCEL	
<b>DEBRESCHEDULE</b>	۰,

# **Reprinting Documents**

You may reprint information concerning your examinations, payment receipts, and/or scores by logging into your Homepage.

• Click **Print Score Notice** option next to item you wish to reprint a score notice.

Exam Results
Arizona Aesthetician Practical
Score Loaded 12/05/2013
Test Date: 11/25/2013
PASS
Exam Date: 11/25/2013
Tested at: SHERATON PHOENIX AIRPORT HOTEL
PRINT SCORE NOTICE
CHANGE SCHOOL
Arizona Aesthetician Theory
Score Loaded 11/19/2013
Test Date: 11/15/2013
PASS
PRINT SCORE NOTICE
CHANGE SCHOOL

• Click **Reprint** option next to item you wish to print a receipt.

Receipts
Arizona Board of Cosmetology
11/04/2013 Credit Card \$145.00
Paid 11/04/2013
REPRINT

# **Examination Rescheduling**

If you have missed or failed an examination, you may reschedule online with a credit card by logging into your Homepage.

• To reschedule practical examination, click **Reschedule Practical** under the Active Applications box.

Active Applications.
Arizona
Cosmetology, Aesthetician
ADD STATE APP#
App Expires: 04/16/2014 EDIT Applied 04/16/2013
Most recent application: 04/16/2013
Status: Approved.
Application Approval Requirements ADD
Board Review
Coordinator Review
Einal Review
<b>RESCHEDULE PRACTICAL</b>

• To reschedule theory examination, click **Reschedule Theory** under the Active Applications box.

Active Applications.	
Arizona Cosmetology, Cosmetology <u>ADD STATE APP#</u> <u>ADD LICENSE NUMBER</u> <u>ADD LIC EXP DATE</u> App Expires: 07/18/2014 <u>EDIT</u> Applied 07/18/2013 Status: Approved.	
Application Approval Requirements ADD	
Board Review	
Sector Final Review	
VIEW APPLICATION FORM CLOSE APPLICATION RESCHEDULE PRACTICAL RESCHEDULE THEORY	

# **Application Approval Process**

Once an online registration has been completed, the State Board Office will receive notification to review your file. If eligible, the State Board Office will approve your registration and notify PCS. PCS will then assign you to the first available practical examination (date based on State Board approval date and seating availability) and forward a notification to PSI regarding your theory examination.

### **Examination Notification**

Once your application has been approved, PCS will forward the following notifications via e-mail.

- 1. A Theory Authorization to Test (ATT) letter will be sent via e-mail within one business day.
- 2. A Practical Notification providing you with the date of your assigned exam will be sent via e-mail within one business day.
- 3. A Practical Admission Notice confirming your assigned date, time, and location will be sent via email 10 business days prior to your examination date.

If you do not receive any e-mails within the time frame listed above, it is your responsibility to check your PCS account and reprint this information. If you are unable to access your account, it is your responsibility to contact PCS at (888) 822-3272.

# **Examination Scheduling**

# **Theory Examination Scheduling**

Once you have received your ATT letter, you must contact PSI to schedule your theory appointment.

- Schedule online <u>http://www.psiexams.com</u>
- Schedule with PSI representative at (800) 733-9267 (Monday Friday 7:30 AM to 8:00 PM EST, Saturday 11:00 AM to 5:00 PM EST)
- Schedule with PSIs Interactive Voice Response System during non business hours at (800) 733-9267.

### **Rescheduling Policy**

You may reschedule your theory examination without forfeiting your fee by contacting PSI at least 2 business days prior to your scheduled date. You may call (800) 733-9267 or fax (702) 932-2666. You may also use the automated system using a touch-tone phone (24 hours a day) to cancel or reschedule your examination.

# **Practical Examination Scheduling**

When you register online, the board approval process will occur. Once you have been approved by the board, you will automatically be scheduled for the first available practical examination date. You <u>must</u> be prepared to take the first available practical examination. You will be notified via e-mail of your practical examination date. If you are unable to take your practical examination on the date you are assigned, a rescheduling fee will be required.

#### **Rescheduling Policy**

Rescheduling for the practical examination is not permitted without a re-exam fee unless you are hospitalized or involved in a traffic accident on the way to the test center which prevents you from arriving on time. In these cases, e-mail documentation to your coordinator at <a href="mailto:accommons.acco

#### **Inclement Weather Policy**

In the event of inclement weather or similar emergency, a scheduled examination may be canceled or delayed. However, this decision is made only in rare instances and at the discretion of PCS and/or PSI. If a test center is open for testing, and you choose not to appear for your scheduled examination, your fee will be forfeited. You will have to reschedule your appointment and resubmit the appropriate fee to PCS. If you have reason to question whether or not a center will be closed due to an emergency, please call PCS to make inquiries regarding the practical examination and PSI for inquiries regarding the theory examination.

# **Examination Day Requirements**

### What do I need to take with me to the examination?

- Admission Notice (practical) or ATT Letter (theory)
- A current 2" x 2" passport type <u>color</u> photo (selfies are not accepted)
- Two (2) forms of identification one form must be a government issued photo ID (see below)
- Examination Supplies (if taking practical examination see NIC Content Outline page)

! If you fail to bring these items, you will not be permitted to test and a rescheduling fee will be required.

### **Acceptable Forms of Identification**

Both forms of Identification must be listed under the name which you applied.

Primary ID (current, non-expired Governments Issued ID)

- State issued Driver's License
- State issued Identification Card
- US Government issued Passport
- US Government issued Military Identification Card
- US Government issued Alien Registration Card

Secondary ID (signature, non-expired)

- Credit Card or Debit (ATM) Card
- Social Security Card
- US issued Birth Certificate
- An alternate form of Primary ID (i.e. if you have a Driver's License, you can bring your US Passport as a Secondary ID)

Student ID and employment ID are NOT acceptable forms of Identification.

! If you fail to bring proper identification or your names do not match, you will not be permitted to test and a rescheduling fee will be required.

#### Arrival

You must arrive at the test center at least thirty (30) minutes prior to your examination for registration. If you arrive past your examination time, you will not be permitted to test and a rescheduling fee will be required.

# **General Examination Policies**

#### **Security Policy**

Suspected security breaches during either the theory or practical test administrations, such as an act of impersonation, creating a disturbance, giving or receiving unauthorized information or aiding other candidates, attempting to remove test information by any means, possessing prohibited materials or sharing supplies may be sufficient cause to dismiss you from the examination site or to invalidate or cancel your scores. Suspected breaches may be identified by observation or suspicion by the test center staff, or may be evidenced by subsequent statistical analysis of examination materials. PCS reserves the right to investigate each incident of misconduct and will report such incidents directly to the Board. The Board will make all final decisions on examination score invalidations or cancellations. <u>No visitors, guests or children are allowed in the test center</u>.

#### **Copyrighted Examination Questions**

All test questions are the express copyrighted property of NIC. It is forbidden under federal copyright law to copy, reproduce, record, distribute or display these test questions by any means, in whole or in part. Doing so may subject you to severe civil and criminal penalties, including prison incarceration and/or fined up to \$250,000 for criminal violations.

#### **Prohibited Items**

No food, beverages, purses, notebooks, magazines, backpacks, briefcases, hats, caps, reference books or electronic devices such as cameras, computers or computerized devices, iPods, radios, recording devices, portable fax machines, cellular telephones, calculator watches, reproduction equipment, smoking or the use of tobacco are strictly prohibited in the examination room. Failure to comply with any of these conditions will result in you being dismissed immediately, and your actions reported to the proper authorities. PCS is not responsible for **any** personal items brought to the examination site.

#### **Environmental Distracters**

Although every attempt is made to provide a quiet and comfortable test environment, noise and room temperature may be an unforeseen and unavoidable distracter. It is suggested that you wear the type of clothing that would allow you to adapt to a cooler or warmer climate at the testing site.

# **Examination Results**

#### **Score Notices**

An official score notice will be e-mailed to you at least 10 business days after your examination date. *An unofficial pass or fail notice will be provided to you by PSI after you take the theory examination*. If you do not receive an e-mail within this time frame, you may print a score notice by logging into your PCS account.

#### **State Score Requirements**

The minimum score required to pass both the theory and practical examination is 75. If you fail an examination, PCS will provide a strengths and weakness report (located at bottom of score notice) and information on how to re-apply online. Once you pass both the theory and practical examination, you will receive a *Notice of Completion*.

#### **State Score Requirements**

Once all required examinations have been passed, PCS will electronically notify the Arizona Board office of your status so that your license can be issued.

# **Change of Information**

### Directions

Complete the following form – all applicable areas of this form should be completed in order for PCS to properly locate and update your account.

If you need to update your name, you must provide a copy of your marriage certificate, divorce decree or other court documentation that confirms your name change.

Email: <u>azcos@pcshq.com</u>

Print your name as it appears on your Application below.		
Name:		
Street:		
City:	State:	Zip:
Print your updated name or address below.		
Name:		
Street:		
City:	State:	Zip:
Print Social Security Number:		_
Sign and Date your Request:		
Signature:		_ Date:

# **Formal Complaints**

### Directions

If you have a complaint regarding any aspect of the application and examination process, you must submit a formal written complaint. Complaints regarding examinations must be mailed or emailed to PCS within 48 hours of incident. Written complaint must include the following information.

- First and Last Name
- Last four digits of Social Security Number
- State in which you are applying for a license
- Examination Date & Location if applicable

### Send Complaint to:

- 1. Email: <u>azcos@pcshq.com</u>
- Professional Credential Services, Inc. Attn: Arizona Cosmetology
   P.O. Box 198768
   Nashville, Tennessee 37219-8768

#### **Complaint Review Process**

Upon receipt of your complaint, PCS will thoroughly review all necessary information. A reply will be sent to you within 5-7 business days.

# **National Aesthetics Written Examination**

#### Scientific Concepts – 55%

- A. Apply knowledge of infection control procedures related to:
  - 1. Microbiology
    - a. Bacteria
    - b. Viruses
    - c. Parasites
    - d. Fungi
  - 2. Infection control
    - a. Levels of infection control
      - i. Cleaning and Sanitation
      - ii. Disinfection
      - iii. Sterilization
      - b. Methods of infection control
        - Heat
        - ii. Chemical Agents
  - Safety procedures and guidelines
     b. Blood exposure/contact

i.

- B. Demonstrate an understanding of basic knowledge of human physiology and anatomy related to:
  - 1. Cells
    - a. Structure
      - b. Growth and reproduction
  - 2. Tissues
    - a. Epithelial
    - b. Connective
    - c. Nerve
    - d. Muscular
  - 3. Organs and their function (e.g. skin, lungs, heart)
  - 4. Systems and their functions (e.g., muscular, integumentary, nervous)
- C. Demonstrate an understanding of histology and physiology of the skin related to:
  - 1. Structure and function of the layers of the skin
  - 2. Structure and function of the glands
  - 3. Structure of the hair follicle
  - 4. Functions of the skin (e.g., protection, temperature regulation, absorption)
- D. Demonstrate an understanding of skin disorders and diseases related to:
  - 1. Disorders of the sebaceous gland (e.g., acne, millia, seborrhea)
  - 2. Disorders of the sudoriferous gland (e.g., hyperhidrosis, bromhidrosis, anhidrosis)
  - 3. Contagious diseases (e.g., bacterial conjunctivitis, herpes simplex, tinea)
  - 4. Skin inflammations (e.g., dermatitis, eczema, rosacea)
  - 5. Skin pigmentation (e.g., hyperpigmentation, hypopigmentation)

- 6. Skin growths (e.g., verruca, moles, keratoma)
- 7. Skin cancers (e.g., basal cell carcinoma, squamous cell carcinoma, malignant melanoma)
- 8. Skin lesions (e.g., keloid, scars, ulcers)
- E. Understand composition of body hair related to:
  - 1. Structure and growth of hair
  - 2. Abnormal hair growth (e.g., hirsutism, hypertrichosis)
- F. Demonstrate an understanding of basic chemistry including the composition and purpose of cosmetic products related to:
  - 1. Ingredients (e.g., peptides, humectants)
  - 2. Labeling
  - 3. Function (e.g., hydration, protection, cleanse)
  - 4. Acidity/Alkalinity (i.e., pH)

#### Skin Care and Services – 45%

- A. Demonstrate an understanding of performing a client consultation and documentation related to:
  - 1. Skin analysis
    - a. Fitzpatrick scale
    - b. Skin type
    - c. Skin condition
  - 2. Client records (e.g., health history, intake form, consultation chart)
  - 3. Treatment protocol
  - 4. Contraindications for skin services
- B. Demonstrate an understanding of cleansing procedures
- C. Demonstrate an understanding of steaming procedures (i.e., towel and steamer/vaporizer)
- D. Demonstrate an understanding of exfoliation procedures related to:
  - 1. Chemical (e.g., AHA, BHA, enzymes)
  - 2. Physical (e.g., scrubs, brushing,
  - microdermabrasion)
  - 3. Gommage
- E. Demonstrate an understanding of extraction procedures
- F. Demonstrate an understanding of massage movements and effects
- G. Demonstrate an understanding of the use of masks related to:

- 1. Clay/Mud
- 2. Gel
- 3. Rubberized
- 4. Cream
- H. Demonstrate an understanding of hair removal methods and procedures related to:
  - 1. Waxing (i.e., hard and soft)
  - 2. Tweezing
- I. Demonstrate an understanding of principles of and procedures for makeup application related to:
  - 1. Analysis of face shapes and features
  - 2. Color theory
  - 3. Applications
- J. Demonstrate a knowledge of the use of electrical equipment during skin services related to:
  - 1. Magnifying lamp
  - 2. Wood's lamp
  - 3. Facial steamer/vaporizer
  - 4. High frequency machine
  - 5. LED therapy
  - 6. Microdermabrasion
  - 7. Microcurrent
- K. Demonstrate a basic knowledge of other services related to:
  - 1. Body treatments
  - 2. Eyelash extensions

#### **Sample Questions**

The following sample questions are similar to those on the NIC Aesthetics Theory Examination. Each question is followed by four answer options. Only one option is correct. Correct answers (keys) are listed following the sample questions.

- 1. What is the term for the scientific study of the skin?
  - a. Myology
  - b. Angiology
  - c. Physiology
  - d. Dermatology
- 2. A product containing antiseptic reaches what level of decontamination?
  - a. Disinfection
  - b. Sterilization

- c. Ionization
- d. Sanitation
- 3. Which of the following is also referred to as the basal layer?
  - a. Stratum granulosum
  - b. Stratum lucidum
  - c. Stratum germinativum
  - d. Stratum corneum
- 4. During the anagen phase of hair growth, the hair is
  - a. beginning to destroy itself.
  - b. actively growing.
  - c. shedding.
  - d. disconnecting from the papilla.
- 5. A new client schedules for a series of chemical exfoliation treatments. When should the consultation form be reviewed and signed?
  - a. Monthly
  - b. Annually
  - c. At the first treatment
  - d. At each treatment
- 6. Dilated capillaries that can be seen beneath the surface of the skin are known as
  - a. seborrhea.
  - b. keratoma.
  - c. telangectasia.
  - d. dehydrated.
- 7. Melanocytes that are more active will produce
  - a. lighter skin.
  - b. darker skin.
  - c. sebaceous skin.
  - d. dry skin.
- 8. In addition to softening sebum, another function of a facial steamer is to
  - a. oxygenate the skin.
  - b. moisturize the skin.
  - c. decrease circulation.
  - d. detoxify the skin.

#### Answer Key

- 1. d 4. b 7. b
- 2. d 5. d 8. a
- 3. c 6. c

#### **National Aesthetics Written Examination**

#### **Aesthetics References (Theory)**

#### **PRIMARY REFERENCES**

Milady's Standard Esthetics: Fundamentals 2013, 11<sup>th</sup> Edition Joel Gerson, Janet D'Angelo, Sallie Deitz et al Milady 5 Maxwell Drive Clifton Park NY 12065-2919 www.milady.cengage.com

Salon Fundamentals Esthetics – A Resource for Your Skin Care Career 2007, 11<sup>th</sup> printing, 2<sup>nd</sup> Edition, August 2013 Pivot Point International, Inc. World Headquarters 1560 Sherman Avenue, Suite 700 Evanston, IL 60201 800-886-4247 www.pivot-point.com

NIC Infection Control and Safety Standards Adopted 1998: Revised October 2002, Revised August 2014 National-Interstate Council of State Boards of Cosmetology <u>http://nictesting.org/memberinfo/NIC Health & Safety Standards- Aug 2014.pdf</u>

#### SUPPORTING REFERENCES

Salon Fundamentals Esthetics – A Resource for Your Skin Care Career 2007, 10<sup>th</sup> printing, 2<sup>nd</sup> Edition, September 2012 Pivot Point International, Inc. World Headquarters 1560 Sherman Avenue, Suite 700 Evanston, IL 60201 800-886-4247 www.pivot-point.com

Salon Fundamentals Esthetics – A Resource for Your Skin Care Career 2007, 7<sup>th</sup> printing, 2<sup>nd</sup> Edition, February 2011 Pivot Point International, Inc. World Headquarters 1560 Sherman Avenue, Suite 700 Evanston, IL 60201 800-886-4247 www.pivot-point.com

Milady's Standard Esthetics: Fundamentals 2009, 10<sup>th</sup> Edition Joel Gerson, Janet D'Angelo, Sallie Deitz et al Delmar 5 Maxwell Drive Clifton Park NY 12065-2919 www.milady.cengage.com

# **State Practical Examination Guidelines**

The Arizona Board of Cosmetology requires you to be examined on the following services on the practical examination:

#### **Core Domain Services**

The scope of the Aesthetics Practical Examination includes 11 (eleven) sections:

- Work Area and Client Preparation, and Set Up of Universal Supplies (First client)
- Cleansing of the Face with Product
- Exfoliating the Face with Product, Using Facial Brush, Including Towel Steaming
- Massaging the Face with Product
- Work Area and <u>New Client</u> Preparation, and Set Up of Supplies (Second client)
- Hair Removal of the Eyebrows by Tweezing and Using Simulated Soft Wax
- Particle Microdermabrasion on the Forehead
- Facial Mask and Conclusion of Facial Service
- Facial Makeup
- Eyelash Enhancement
- Blood Exposure Procedure

#### Mannequins(s)

A mannequin(s) is required for all services. Please see Practical Examination Supplies.

It is the candidate's responsibility to come prepared for the examination. Mannequins that are premarked are NOT allowed for any part of the practical examination.

#### Hair Removal of the Eyebrows

Simulated soft wax products such as honey or thick lotion are acceptable.

#### **Kit Size**

Recommended kit size is no larger than 30" x 30". For safety reasons, all kits must fit completely under table areas.

#### **Dress Code**

The Arizona State Board of Cosmetology requires all candidates to dress projecting a professional image. Lab coats or smocks must be worn at state examinations. **NO APRONS ALLOWED**. Candidates who fail to adhere to this dress code will not be admitted into the examination room (must reschedule – fee required).

#### **Important Instructions**

- Do not leave the examination area without permission. Permission must be obtained to leave the examination area for any reason, including restroom usage or at the completion of the examination. <u>Picture ID is required for re-entry into examination.</u>
- Candidates are required to bring a kit for their own use.
  - It is the candidate's responsibility to make certain they have a sufficient quantity of supplies that have been properly cleaned and disinfected and that implements are in proper working order.
  - The kit will be used during the examination as dry storage and is considered part of the work area. The kit must be kept closed (e.g., completely zipped or lid tightly closed) except when removing materials for a particular service.
  - Candidates may remove items, supplies, etc., from the kit at any time, however nothing may be returned to the kit.
  - All examinations are administered in a testing environment. Candidates should bring a container of water if needed for any section of the examination. At the conclusion of the examination, do NOT dispose of waste materials, chemicals, products, or water in the trash receptacles or restrooms.
- Candidates are evaluated at all times. Continue working until you have completed the entire section or time has elapsed.
- The verbal instructions will be read twice for each section of the examination.
  - With the exception of verbal instructions, the proctors and examiners are not allowed to communicate with candidates.
  - If you have an emergency situation, please notify the proctor.
- Candidates will be given time to set up the universal (also known as general) supplies that they will use for the examination.
- Each section of the examination has a maximum time allowance, except for those specified as untimed sections.
  - Once you have completed all tasks in the section please step back or turn the hand toward the examiner (in the case of nail services) to indicate that you are finished.
  - In the event that all candidates complete the section <u>before</u> the time has elapsed, the examiners will proceed to the next section of the examination.
  - If the timer goes off, you must stop working and step back or turn the hand toward the examiner (in the case of nail services).
- During all phases of the examination, candidates must follow all appropriate public protection and infection control procedures and maintain a safe work area.
  - In the event of a blood exposure, candidates will be expected to follow the NIC Health and Safety Standards. <u>Failure to do so may result in your dismissal from the examination.</u>
    - Be sure to contact your examination provider to obtain the most current version of, and any addendums, to the NIC Health and Safety standards.
  - If a candidate does not follow infection control procedures or allows the work area to become and remain unsafe, the result may be a failing score for the examination.

- The following provides examples of materials and actions that are prohibited during the examination administration:
  - Possession of cellular phones, pagers, tablets, computers, projectors, cameras, or any other electronic or recording devices, printed materials, or handwritten notes.
  - Exhibiting disruptive behavior.
  - Communicating to other candidates or any examiner.
    - The above referenced items or actions are not an exhaustive list. Failure to comply with any of these conditions or exhibiting ANY behavior that suggests an effort to cheat will result in your immediate dismissal from the examination and your actions reported to the proper authorities.
- <u>All supplies must be labeled in English</u>. When an original manufacturer's label is required, there can be NO handwritten or any other type of labeling. Original manufacturers' labels <u>must have English</u> and may also include other languages. All non-manufacturer, created labels must be English only.
  - Original manufacturer's labels are required for certain products such as disinfectants and hand sanitizers.
  - An EPA-registered, hospital-grade disinfectant that demonstrates bactericidal, fungicidal, and virucidal properties must be used. Please refer to the "Suggested Examination Supplies" section to see specific requirements for supplies and products.
  - Simulated products are NOT allowed for disinfectants and hand sanitizers.
  - No aerosols are allowed in the testing environment.
  - There is a section titled "Suggested Examination Supplies" provided following the "Content Domains" section of this bulletin.

### **SPECIAL ATTENTION!**

The following information is vital and specific to the National Esthetics Practical Examination:

- Candidates will be evaluated on proper designation of materials that are disposed. You are required to bring and use the following supplies for the appropriate disposal of materials:
  - o Container labeled "to be disinfected"
  - o Container labeled "soiled linens"
  - o Container <u>labeled</u> "trash"
- It is specified that there is <u>more than one client</u> represented for the purpose of this examination. A new client is introduced and must be prepared for during the course of the examination (see Esthetics Practical Examination Content Domains Sections).
- The examination includes a Blood Exposure Procedure (Content Domain Section 12.)
- During the Facial Makeup (Content Domain Section 10), candidates are expected to brace while working around the eye and mouth areas.
- During the Eyelash Enhancement (Content Domain Section 11, Additional Section), candidates are expected to brace while working around the eye.
- Candidates are not allowed to label products as single-use items.
- Use of single-use products may result in a failing score for the examination.

# Work Area and Client Preparation, and Set Up of Supplies (15 minutes)

#### Proctor - Verbal Instructions:

Read to all candidates:

"You will prepare and set up your work area for your client." "You will set up the universal supplies that you will use throughout the examination." "You will also set up for:

- cleansing the face with product
  - exfoliating the face with product, using facial brush,
  - and including towel steaming
  - massaging the face with product."
- "Prepare your client for the services."

"You will be expected to follow all client protection, safety and infection control procedures."

"You will have 15 minutes to complete this section." "You will be informed when you have 8 minutes remaining." "Step back to indicate you have finished."

(1) "The instructions will be repeated."

(2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 1.1 Disinfects all work areas completely with product labeled in English (manufacturer's label) as EPA-registered, hospital-grade disinfectant
- 1.2 Sanitizes hands with product labeled in English (manufacturer's label)
- 1.3 Universal supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 1.4 Applies protective covering to mannequin hair and body
- 1.5 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### Proctor – Verbal Instructions:

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed: "All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### **Proctor – Verbal Instructions:**

Read if the timer goes off before all candidates have stepped back: *"Please stop working."* 

# Cleansing of the Face with Product (10 minutes)

#### Proctor – Verbal Instructions:

Read to all candidates:

"You will perform cleansing of the face with product." "You will be expected to follow all client protection, safety and infection control procedures." "You will have 10 minutes to complete this section."

"You will be informed when you have 5 minutes remaining." "Step back to indicate that you have finished."

- (1) "The instructions will be repeated."
- (2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 2.1 Facial cleansing supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 2.2 Implements and supplies are visibly clean
- 2.3 Cleanses eye area completely
- 2.4 Cleanses lips completely
- 2.5 Distributes cleanser over face
- 2.6 Removes residual makeup and cleanser
- 2.7 Applies toner/astringent
- 2.8 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### Proctor – Verbal Instructions:

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### Proctor – Verbal Instructions:

Read if the timer goes off before all candidates have stepped back, please read the following statement to all candidates: *"Please stop working."* 

#### Exfoliating the Face with Product, Using Facial Brush, Including Towel Steaming (10 minutes)

#### Proctor – Verbal Instructions:

Read to all candidates:

"You will perform exfoliating the face with product, using facial brush, including towel steaming." "You will be expected to follow all client protection, safety and infection control procedures." "You will have 10 minutes to complete this section." "You will be informed when you have 5 minutes remaining." "Step back to indicate that you have finished."

- (1) "The instructions will be repeated."
- (2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 3.1 Exfoliation supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 3.2 Implements and supplies are visibly clean
- 3.3 Applies exfoliating product over face and manipulates with facial brush excluding eyes and mouth
- 3.4 Steam towel is applied and removed
- 3.5 Removes residual product
- 3.6 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### Proctor - Verbal Instructions:

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### **Proctor – Verbal Instructions:**

Read if the timer goes off before all candidates have stepped back: *"Please stop working."* 

#### Massaging the Face with Product (10 minutes)

#### **Proctor – Verbal Instructions:**

Read to all candidates:

"You will perform massaging the face with product."

"You will be expected to follow all client protection, safety and infection control procedures."

"You will have 10 minutes to complete this section." "You will be informed when you have 5 minutes remaining." "Step back to indicate that you have finished."

- (1) "The instructions will be repeated."
- (2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 4.1 Massage supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 4.2 Implements and supplies are visibly clean
- 4.3 Distributes massage product over face
- 4.4 Demonstrates effleurage movement
- 4.5 Demonstrates petrissage movement
- 4.6 Demonstrates tapotement movement
- 4.7 Demonstrates friction movement
- 4.8 Removes residual massage product
- 4.9 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### Proctor – Verbal Instructions:

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### Proctor – Verbal Instructions:

Read if the timer goes off before all candidates have stepped back: "Please stop working."

#### Proctor – Verbal Instructions:

Read to all candidates:

"You will have 5 minutes to breakdown and properly dispose of supplies used in the previous sections of this examination." "You will be informed when you have 2 minutes remaining." "Do not set up or demonstrate any services until the verbal instructions have been read and you are instructed to begin." "Step back to indicate you have finished."

- (1) "The instructions will be repeated."
- (2) "You may begin."

# Work Area and New Client Preparation, and Set Up of Supplies (15 minutes)

#### Proctor – Verbal Instructions:

Read to all candidates:

"You will prepare your work area for a <u>NEW</u> client." "You will also prepare your client for services." "You will set up your work area with the universal supplies

that you will use for the remainder of the examination." "You will also set up your work area for the following sections of the examination:

- hair removal of the eyebrows (tweezing and simulated soft wax)
- o microdermabrasion
- facial mask
- facial makeup
- eyelash enhancement

"You will be expected to follow all client protection, safety and infection control procedures."

"You will have 15 minutes to complete this section." "You will be informed when you have 8 minutes remaining." "Step back to indicate you have finished."

(1) "The instructions will be repeated."

(2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 5.1 Disinfects all work areas completely with product labeled in English (manufacturer's label) as EPA-registered, hospital-grade disinfectant
- 5.2 Sanitizes hands with product labeled in English (manufacturer's label)
- 5.3 Universal supplies are labeled in English (If original manufacture's label is present, it must have English and may be multi-language, any other created label must be only English)
- 5.4 Applies new protective covering to mannequin hair and body
- 5.5 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### **Proctor – Verbal Instructions:**

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

Proctor – Verbal Instructions:

Read if the timer goes off before all candidates have stepped back: "Please stop working."

#### Hair Removal of the Eyebrows by Tweezing and Using Simulated Soft Wax (Untimed)

#### Proctor – Verbal Instructions:

"You will perform the hair removal of the eyebrows by tweezing and using simulated soft wax." "You will demonstrate hair removal from one eyebrow by tweezing."

"You will demonstrate hair removal from the other eyebrow using simulated soft wax."

"You will be expected to follow all client protection, safety and infection control procedures."

"You will be instructed individually by the examiner to demonstrate the tweezing and soft wax procedures." "This is an untimed section."

"Do not begin hair removal until you are instructed to do so by the examiner."

(1) "The instructions will be repeated."

#### HAIR REMOVAL OF EYEBROWS - TWEEZING

#### Examiner – Verbal Instructions:

Read to each candidate individually:

*"Please demonstrate hair removal of the eyebrow by tweezing."* 

#### Candidates will be evaluated on the following tasks:

- 6.1 Hair removal of the eyebrows (tweezing and simulated soft wax) supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 6.2 Implements and supplies are visibly clean
- 6.3 Candidate wears gloves
- 6.4 Applies antiseptic to eyebrow area
- 6.5 Holds skin taut (without slack)
- 6.6 Demonstrates tweezing of hair in direction of hair growth
- 6.7 Applies antiseptic to treated area

#### Hair Removal of the Eyebrows by Tweezing and Using Simulated Soft Wax Continued (Untimed)

#### HAIR REMOVAL OF EYEBROWS - SIMULATED SOFT WAX

#### **Examiner – Verbal Instructions:**

Read to each candidate individually:

"Please demonstrate the hair removal of the eyebrow using simulated soft wax."

- 6.8 Applies antiseptic to eyebrow area
- 6.9 Uses absorbent material or product to dry eyebrow area
- 6.10 Tests temperature of simulated wax product on wrist
- 6.11 Applies simulated wax product along entire length of eyebrow in direction of hair growth
- 6.12 Smoothes wax strip over simulated wax product
- 6.13 Holds skin taut (without slack)
- 6.14 Removes wax strip in opposite direction of hair growth
- 6.15 Applies antiseptic to treated area
- 6.16 Applies post-epilation product to treated area
- 6.17 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### **Examiner – Verbal Instructions:**

Read to each candidate individually once the hair removal of the eyebrows procedure has been examined:

"Please step back and do nothing until the next verbal instructions are given."

#### **Proctor - Verbal Instructions:**

Read to all candidates once the hair removal of eyebrows procedure has been examined for each candidate and it is time to proceed to next section of examination:

"All examiners have indicated they have completed their assessment."

# Particle Microdermabrasion on the Forehead (10 minutes)

#### **Proctor – Verbal Instructions:**

"You will perform particle microdermabrasion." "You will demonstrate horizontal and vertical strokes on the forehead." "You will be expected to follow all client protection, safety and infection control procedures."

"You will have 10 minutes to complete this section." "You will be informed when you have 5 minutes remaining." "Please step back to indicate that you have finished."

(1) "The instructions will be repeated."

(2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 8.1 Microdermabrasion supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 8.2 Implements and supplies are visibly clean
- 8.3 Applies degreaser/prep solution
- 8.4 Dries excess moisture
- 8.5 Applies eye protection to mannequin
- 8.6 Candidate wears eye protection and mask that covers mouth and nose
- 8.7 Candidate wears gloves
- 8.8 Holds skin taut (without slack)
- 8.9 Demonstrates vertical strokes with simulated hand piece across entire forehead. Cord must be attached to hand piece
- 8.10 Demonstrates horizontal stroke with simulated hand piece across entire forehead. Cord must be attached to hand piece
- 8.11 Removes particles from treated area
- 8.12 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section throughout service

#### Proctor – Verbal Instructions:

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### Proctor – Verbal Instructions:

Read if the timer goes off before all candidates have stepped back: "Please stop working."

# Facial Mask and Conclusion of Facial Service (10 minutes)

#### **Proctor – Verbal Instructions:**

"You will apply the facial mask and conclude the facial service."

"You will be expected to follow all client protection, safety and infection control procedures."

"You will have 10 minutes to complete this section."

"You will be informed when you have 5 minutes remaining." "Step back to indicate that you have finished."

#### (1) "The instructions will be repeated."

(2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 9.1 Facial mask supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 9.2 Implements and supplies are visibly clean
- 9.3 Applies mask to cover face excluding eyes and lips
- 9.4 Removes mask
- 9.5 Applies toner/astringent
- 9.6 Applies moisturizer
- 9.7 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### Proctor – Verbal Instructions:

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### Proctor – Verbal Instructions:

Read if the timer goes off before all candidates have stepped back: *"Please stop working."* 

#### Facial Makeup (20 minutes)

#### Proctor – Verbal Instructions:

"You will apply facial makeup."

"You are expected to brace when working around the eye and mouth areas."

"You will be expected to follow all client protection, safety and infection control procedures."

"You will have 20 minutes to complete this section." "You will be informed when you have 10 minutes remaining." "Step back to indicate that you have finished."

(1) "The instructions will be repeated."

#### (2) "You may begin.

#### Candidates will be evaluated on the following tasks:

- 10.1 Facial makeup supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 10.2 Implements and supplies are visibly clean
- 10.3 Applies protective covering to shoulders
- 10.4 Secures hair off face
- 10.5 Applies foundation to cover face
- 10.6 Applies powder to face
- 10.7 Applies blush
- 10.8 Grooms eyebrows
- 10.9 Applies eyeshadow
- 10.10 Applies eyeliner
- 10.11 Applies mascara
- 10.12 Applies lip liner
- 10.13 Applies lip color
- 10.14 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### Proctor – Verbal Instructions:

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### Proctor – Verbal Instructions:

Read if the timer goes off before all candidates have stepped back: *"Please stop working."* 

#### Eyelash Enhancement (10 minutes)

#### Proctor – Verbal Instructions:

"You will apply eyelash enhancement."

"You are expected to brace when working around the eyes." "You will add a complete eyelash band to the full length of the lash line of both eyes."

"You will be expected to follow all client protection, safety and infection control procedures."

#### **Eyelash Enhancement Continued**

"You will have 10 minutes to complete this section." "You will be informed when you have 5 minutes remaining." "Please step back to indicate that you have finished."

- (1) "The instructions will be repeated."
- (2) "You may begin."

#### Candidates will be evaluated on the following tasks:

- 11.1 Eyelash enhancement supplies are labeled in English (If original manufacturer's label is present, it must have English and may be multi-language, any other created label must be only English)
- 11.2 Implements and supplies are visibly clean
- 11.3 Brushes lashes to remove foreign matter
- 11.4 Measures and cuts band to appropriate length <u>**PRIOR**</u> to application
- 11.5 Applies adhesive to the band
- 11.6 Applies band starting from inner corner of the eye (near the nose)
- 11.7 Applies band so lashes follow natural lash line
- 11.8 Items to be disinfected, soiled linens, and trash are disposed of in a correct manner throughout section

#### **Proctor – Verbal Instructions:**

Read if all candidates have stepped back to indicate that they have completed the section before the timing has elapsed:

"All candidates have indicated that they have completed this section of the examination, we will now proceed to the next section of the examination."

#### Proctor – Verbal Instructions:

Read if the timer goes off before all candidates have stepped back: *"Please stop working."* 

#### Blood Exposure Procedure (Untimed)

#### **Proctor – Verbal Instructions:**

Read to all candidates:

"You will demonstrate the blood exposure procedure." "You will imagine the following scenario: During a service, your client has sustained a minor cut to the forehead. The injury is such that you can continue with the service. You have not come in contact with the blood and your work area has not been contaminated. You are expected to demonstrate the proper procedure for a blood exposure."

"You will be expected to follow all client protection, safety and infection control procedures."

"Do not remove materials from the first aid kit until you are instructed by the examiner to begin the procedure." "This is an untimed section."

"You will be instructed individually by the examiner to demonstrate the blood exposure procedure." "Do not begin until you are instructed to do so by the examiner."

(1) "The instructions will be repeated."

#### **Examiner – Verbal Instructions:**

Read to each candidate individually:

"Please demonstrate the blood exposure procedure for this scenario."

#### Candidates will be evaluated on the following tasks:

- 12.1 Blood exposure supplies and materials are labeled in English (If original manufacturer's label is present, it must have English and may be multilanguage, any other created label must be only English)
- 12.2 Removes materials from first aid kit
- 12.3 Supplies and materials are visibly clean
- 12.4 Candidate wears gloves
- 12.5 Cleans injured area with antiseptic (e.g., alcohol, hand sanitizer)
- 12.6 Covers with dressing that is absorbent and secured
- 12.7 Disposes of all contaminated supplies

#### Examiner – Verbal Instructions:

Read to each candidate individually once the blood exposure procedure has been examined:

"Please step back and do nothing until the next verbal instructions are given."

#### **Candidate Summary and Final Clean Up**

#### Proctor – Verbal Instructions:

Read at the conclusion of the examination:

"All examiners have indicated they have completed their assessment."

"This concludes the National Esthetics Practical Examination." "Make sure that all kit supplies and disposable materials are taken with you."

"Please do not dispose of waste materials, chemicals, or water in the trash receptacles or restrooms as they are unable to accommodate all waste materials from every candidate that takes the examination.

# **Practical Examination Supplies**

# Universal Supplies (Also known as General Supplies)

#### All supplies must be labeled in English. No other

languages can be present unless an original manufacturer's label is present. Original manufacturers' labels must have English and may be multi-language. All other created labels must be only English

- □ dry storage kit/container
- hand sanitizer with real product and manufacturer's label
- mannequin pre-marked with make-up are NOT permitted, however, Esthetic mannequins need eyebrows.
- □ body drapes
- □ head bands and drapes
- □ EPA-registered disinfectant with real product and manufacturer's label that demonstrates bactericidal, fungicidal and virucidal properties must be used
- □ container labeled "items to be disinfected" for items to be disinfected
- □ bag or container labeled "soiled linens" for soiled items
- $\hfill\square$  bag or container labeled "trash" for trash
- cloth and paper towel(s)
- □ tissues
- □ cotton rounds
- □ sponges
- □ gauze pads
- □ disposable applicators
- □ spatula(s)
- □ container of water
- first aid kit
- □ tape

#### **Cleansing the Face Supplies**

- □ facial cleanser
- □ cotton rounds
- □ sponges
- □ gauze pads
- □ astringent or toner
- container of water

#### **Exfoliating and Steaming the Face Supplies**

- $\hfill\square \quad exfoliation \ product$
- □ facial brush
- wet steam towel(s)
- cotton rounds
- □ sponges
- gauze pads
- □ container of water

#### **Massaging the Face Supplies**

- □ massage product
- cotton rounds
- □ sponges
- gauze pads
- □ spatula(s)

#### Hair Removal of the Eyebrows Supplies

- □ antiseptic
- □ tweezers
- □ gloves
- □ fabric strips
- □ soft wax/simulated product
- post-epilation product
- □ tissue, gauze, or cotton rounds
- □ disposable applicator

#### **Particle Microdermabrasion Supplies**

- □ hand piece or simulated hand piece with 4-foot tubing or simulated tubing attached
- □ simulated degreaser/prep solution
- dry material for brushing (e.g., brush, gauze, cotton, etc.)
- □ face mask (for candidate)
- □ eye protection (for candidate)
- □ eye protection (for mannequin/model)
- □ bowl
- □ gloves
- □ tissue, gauze, or cotton rounds
- □ sponges
- □ container of water

#### **Facial Mask Supplies**

- □ mask product (with color)
- □ astringent or toner
- moisturizer
- □ tissue, gauze, or cotton rounds
- □ sponges
- mask brush
- □ spatula(s)

#### **Facial Makeup Supplies**

- □ head band/drape
- □ body drape
- □ foundation, powder, and blush
- □ eye shadow, eyeliner, and mascara
- eyebrow brush
- □ lip liner and lip color
- □ palette
- □ tissue, gauze, or cotton rounds
- □ cosmetic sponges

- □ disposable applicator(s)
- □ spatula(s)

#### **Eyelash Enhancement Supplies**

- □ head band/drape
- □ disposable lash brush
- eyelash bands (must be a length longer than natural lash line)
- eyelash band adhesive
- $\Box$  tweezers
- □ scissors

#### **Blood Exposure Procedure Supplies**

- □ first aid kit
- □ bag for disposal of blood-contaminated materials

#### **PRIMARY REFERENCES**

Salon Fundamentals Esthetics – A Resource for Your Skin Care Career 2007, 11<sup>th</sup> printing, 2<sup>nd</sup> Edition, August 2013 Pivot Point International, Inc. World Headquarters 1560 Sherman Avenue, Suite 700 Evanston, IL 60201 800-886-4247 www.pivot-point.com

Milady's Standard Esthetics: Fundamentals 2013, 11<sup>th</sup> Edition Joel Gerson Milady 5 Maxwell Drive Clifton Park NY 12065-2919 www.milady.cengage.com

NIC Infection Control and Safety Standards Adopted 1998: Revised October 2002, Revised August 2014 National-Interstate Council of State Boards of Cosmetology http://nictesting.org/memberinfo/NIC\_Health\_&\_Safety\_Standards-\_Aug\_2014.pdf

#### SUPPORTING REFERENCES

Salon Fundamentals Esthetics – A Resource for Your Skin Care Career 2007, 10<sup>th</sup> printing, 2<sup>nd</sup> Edition, September 2012 Pivot Point International, Inc. World Headquarters 1560 Sherman Avenue, Suite 700 Evanston, IL 60201 800-886-4247 www.pivot-point.com

Salon Fundamentals Esthetics – A Resource for Your Skin Care Career 2007, 7<sup>th</sup> printing, 2<sup>nd</sup> Edition, February 2011 Pivot Point International, Inc. World Headquarters 1560 Sherman Avenue, Suite 700 Evanston, IL 60201 800-886-4247 www.pivot-point.com

Milady's Standard Esthetics: Fundamentals 2009, 10<sup>th</sup> Edition Joel Gerson Delmar 5 Maxwell Drive Clifton Park NY 12065-2919 www.milady.cengage.com

#### **National Cosmetology Practical Examination**

NIC Health and Safety Standards Blood Exposure Procedure

# If a blood spill should occur, the following steps MUST be followed:

- When possible, injured party should go to sink and rinse injury with running water and "milk" the injury if possible to remove any bacteria that may have entered the wound.
- Supply injured party with antiseptic or single use packet of antibacterial ointment and the appropriate dressing to cover the injury.
- Bag all blood-soiled (contaminated) porous articles and dispose of in trash. Immediately wash and disinfect all non-porous items (do not continue service with these items).

# This is the responsibility of the candidate and should be executed as follows:

#### Candidate/Student/Licensee Injury:

- 1. **PROTECTION** If a cut is sustained, stop the service, put on gloves (if appropriate), and clean the injured area.
- 2. **APPLY** antiseptic to the injured area.
- 3. **DRESSING** cover the injury with the appropriate adhesive dressing.
- COVER injured area with finger guard or glove if appropriate.
- 5. **BAG** and dispose of all contaminated single use items.
- 6. **REMOVE** gloves and wash hands.
- 7. CLEAN model/client.
- 8. CLEAN AND DISINFECT implements and station.
- 9. CLEAN hands.
- 10. **RETURN** to the service.

#### Model/Client Injury:

- 1. STOP service.
- 2. GLOVE hands of candidate/student/licensee.
- 3. CLEAN injured area.
- 4. APPLY antiseptic.
- 5. **COVER** the injury with the appropriate dressing to prevent further blood exposure.
- 6. **BAG** and dispose of all contaminated single use items.
- 7. **CLEAN** and disinfect any implements or surfaces contaminated.
- 8. CLEAN hands.
- 9. **RETURN** to service.

#### **Examiners:**

- Examiner is to use new disposable latex gloves or non-allergenic equivalent when checking that candidate's service. Bag and dispose used gloves.
- Follow with washing hands.
- Document incident in Blood Exposure Log.

NOTE: Do not allow containers, brushes, nozzles, or liquid styptic container to touch the skin or contact the wound. Use an applicator.

Examiners should also complete an incident report.

#### Wet Disinfection Standard

- All tools and implements. Prior to use on any client, all non-porous tools and implements or multi-use items must be cleaned AND disinfected. Items must be cleaned with soap and warm water or a chemical cleaner. The items must then be disinfected by complete immersion in an EPA registered, *bactericidal, virucidal, fungicidal* (Formulated for Hospitals) disinfectant that is mixed and used accordingly to the manufacturer's directions. When allowed by state rule, disinfectant sprays and wipes that are bactericidal, virucidal, and fungicidal, are acceptable forms of disinfection following the cleaning of the item. Note: Items that are porous are not able to be disinfected and must be disposed of after each use.
- 2. Items MUST stay immersed or visibly moist with disinfectant for the entire contact time listed on the manufacturer's label to be effective.
- 3. All disinfectant solution must be changed per the manufacturer's label or sooner if contaminated.

#### **Dry Storage Standard**

Disinfected implements must be stored in a disinfected, dry, covered container and be isolated from contaminants.

#### Hand Washing

Thoroughly wash hands and the exposed portions of arms with antibacterial soap and water before providing services to **each client** *and* after smoking, drinking, eating, and using the restroom.