# PROFESSIONAL CREENTIAL SERVICES, INC.



The National-Interstate Council of State Boards of Cosmetology National Examination

South Carolina

**BOARD OF COSMETOLOGY** 

Instructor

Candidate Handbook

February 2016

Professional Credential Services, Inc. Page1

# **Quick Reference**

# STEP ONE: COMPLETE ONLINE APPLICATION

- Read Candidate Handbook
- Submit required documents to PCS

# STEP TWO: TAKE EXAMINATIONS

- Schedule Theory Examination with PSI
- Take Practical Examination on date scheduled with PCS

# CONTACT INFORMATION

## **Professional Credential Services (PCS)**

Regular Mailing Address

Attn: South Carolina Cosmetology P.O. Box 198768 Nashville, Tennessee 37219-8768

## **Courier Mailing Address**

Attn: South Carolina Cosmetology 150 Fourth Avenue North Suite 800 Nashville, Tennessee 37219

Customer Service: (888) 822-3272 Fax: (615) 846-0153 Email: <u>sccos@pcshq.com</u> Website: <u>http://www.pcshq.com</u>

## **PSI Exams**

Scheduling: (800) 733-9267 Fax: (702) 932-2666 Website: <u>candidate.psiexams.com</u>

## South Carolina Board of Cosmetology

Department of Labor, Licensing, and Regulation

Regular Mailing Address

P.O. Box 11329 Columbia, South Carolina 29211-1329

#### **Courier Mailing Address**

Synergy Business Park Kingstree Building 110 Centerview Drive Columbia, South Carolina 29210

Telephone: (803) 896-4588 Fax: (803) 896-4484 Website: <u>http://www.llr.state.sc.us/POL/Cosmetology</u>



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# Introduction

The *Candidate Handbook* is intended to help you to prepare and to understand the processes and procedures for applying for licensure and for scheduling your examination(s). The South Carolina Board for Cosmetology (the "Board") is responsible for licensing and regulating the profession of cosmetology in the State of South Carolina. The Board has contracted with Professional Credential Services ("PCS") to provide administrative examination services. The Board, through PCS, will exclusively use the National-Interstate Council of State Boards of Cosmetology ("NIC") examinations. PCS first requires that candidates submit an on-line Examination and License Application ("Application"). This is required to determine your eligibility for testing. Any questions regarding your application or eligibility should be directed to PCS. The State Board will have the final authority to approve the issuance of a license.

# **State Licensure Requirements**

In order to receive an Instructor license in the State of South Carolina, you must meet the following requirements:

- 1. Be at least 16 years of age.
- 2. Have completed at least the 12<sup>th</sup> grade or equivalent.
- 3. Hold a current cosmetology, nail technology or esthetic's license for at least two (2) years and complete a 45 hour course in Methods of Teaching; or
- 4. Hold a current cosmetology, nail technology or esthetic's license and have completed both the 750 hour Instructor Training course, and a 45 hour course in Methods of Teaching.
- 5. Successfully completed the NIC theory and practical examinations.

## Training Hour Expiration (does not apply to 45 Hour Course in Methods of Teaching)

 Pursuant to South Carolina Law, all examinations must be taken and passed within 24 months of the date training was completed. *Effective January* 1<sup>st</sup> 2011.

## **Foreign Credentials**

Effective January 12, 2016 all foreign credentials are required to be evaluated by the following South Carolina Board approved service.

Aequo International

1-844-882-3786

www.aequointernational.com

# **Examination Fees**

| Examination Type              | First Time Fees (includes license) | Re-Exam Fees |
|-------------------------------|------------------------------------|--------------|
| Instructor Theory & Practical | \$ 205.00                          | \$ 160.00    |
| Instructor Theory             | \$ 115.00                          | \$ 70.00     |
| Instructor Practical          | \$ 135.00                          | \$ 90.00     |

Fees may be paid online with a credit card (Master Card, Visa or Discover) or call 1-888-822-3272 in order to submit your fees via money order or certified check by requesting an invoice. Your application will not be considered complete until payment has been received. Incomplete applications will be processed for the next available practical exam date once all required information has been received by PCS.

# **Refund Policy**

Please carefully review this handbook and your state laws, rules and regulations prior to making payment.

## All fees are non-refundable.

! Candidates are especially encouraged to carefully review licensing requirements for testing PRIOR to completing an online application with PCS. <u>If testing is not required, fees are non-refundable.</u>

# Practical Examination Dates 2016

| Location | Examination Date | Application Deadline |
|----------|------------------|----------------------|
| Columbia | 1/11/2016        | 12/21/2015           |
| Columbia | 2/15/2016        | 1/25/2016            |
| Columbia | 3/21/2016        | 2/29/2016            |
| Columbia | 4/4/2016         | 3/14/2016            |
| Columbia | 5/16/2016        | 4/25/2016            |
| Columbia | 6/20/2016        | 5/30/2016            |
| Columbia | 7/18/2016        | 6/27/2016            |
| Columbia | 8/15/2016        | 7/25/2016            |
| Columbia | 9/19/2016        | 8/29/2016            |
| Columbia | 10/17/2016       | 9/26/2016            |
| Columbia | 11/21/2016       | 10/31/2016           |
| Columbia | 12/19/2016       | 11/28/2016           |

# **Special**

# Accommodations

If you require special accommodations under the Americans with Disabilities Act, you must submit an ADA Request Form along with supporting medical documentation. You may download a copy of this form by going to the Forms Section of the South Carolina Instructor page at <u>http://www.pcshq.com</u>.

# **First Time Candidates**

## **Application Requirements**

Once an online application has been completed with PCS, the following items must be submitted to PCS via mail, fax, email, or uploaded to your PCS Homepage.

- 1. A current 2" x 2" passport type <u>color</u> photo (selfies are not accepted).
- 2. Copy of Photo Identification Card must be current, non-expired Driver's License, State Issued ID Card or US Issued Passport.
- 3. Copy of signed Social Security Card or letter issued by the Social Security Office.
  - If card denotes "valid for work only with DHS authorization," a copy of the front & back of a Permanent Resident Card or US Work Authorization Card must also be submitted.
- 4. Copy of High School Diploma, High School/College Transcript, or G.E.D. High School Transcript must show completion of at least the 12<sup>th</sup> grade.
- 5. Affidavit of Eligibility Must be notarized\* (See FORMS section at www.pcshq.com)

The following item **must** be submitted via mail to PCS once an online application has been completed.

Proof of completing Instructor Training Course(s) – Original

\* All documents that require a notary seal may be <u>uploaded</u> to your PCS Homepage as long as the form is notarized with an ink stamp. If a raised seal is used by the notary public, then this document must be mailed to PCS.

! Should any document listed above be under a different name than the name provided on your application, legal documentation of name change (i.e. marriage certificate, divorce decree, petition for name change) must be either mailed, e-mailed to the South Carolina Coordinator, or up-loaded on your Homepage.

# **Criminal Conviction**

Information may be submitted via mail or you can up-load to your application by logging into your Homepage.

- If you have a conviction which occurred in the state of South Carolina, you must submit a SLED report which can be obtained by calling 803-737-9000 or visiting <u>www.sled.sc.gov</u>.
- If you have a conviction which occurred outside the state of South Carolina, you must submit a criminal history report from the local law enforcement office (in the state where the conviction occurred).

# **Expired License**

## How to Reinstate an Expired License

- 1. If you hold a South Carolina license which has been expired for less than three years, you must contact the South Carolina State Board Office at (803) 896-4588 for information on how to reinstate your license.
- 2. If you hold a South Carolina license which has been expired for three years or longer, you must complete a new online application with PCS and submit all required documents. The full examination must be repeated (practical and theory).

## **Application Requirements**

Once an online application has been completed with PCS, the following items must be submitted to PCS via mail, fax, email, or uploaded to your PCS Homepage.

- 1. A current 2x2 passport type photo.
- Copy of Photo Identification Card must be current, non-expired Driver's License, State Issued ID Card or US Issued Passport.
- 3. Copy of signed Social Security Card or letter issued by the Social Security Office.
  - If card denotes "valid for work only with DHS authorization," a copy of the front & back of a Permanent Resident Card or US Work Authorization Card must also be submitted.
- 2. Affidavit of Eligibility Must be notarized\* (See FORMS section at www.pcshq.com)

\* All documents that require a notary seal may be <u>uploaded</u> to your PCS Homepage as long as the form is notarized with an ink stamp. If a raised seal is used by the notary public, then this document must be mailed to PCS.

! Should any document listed above be under a different name than the name provided on your application, legal documentation of name change (i.e. marriage certificate, divorce decree, petition for name change) must be either mailed, e-mailed to the New Mexico Coordinator, or up-loaded on your Homepage.

# **Endorsement License Requirements**

**Method One**: No Examination Required. You must contact State Board Office at (803) 896-4588 for information on how to endorse your out-of-state Instructor license.

- You hold a current out of state Instructor license for at least two years.
- You have taken at least a 45 Hour Course in Methods of Teaching.
- You have passed the National Interstate Council (NIC) theory and practical examinations.

Method Two: Must complete online application with PCS and take NIC Examinations with PCS.

- You hold a current out of state Instructor license for less than two years.
- You have taken at least a 45 Hour Course in Methods of Teaching.
- You have taken at least a 750 course Instructor Training Course
- You have not passed the NIC Examinations or have passed part of the NIC Examinations.

## **Endorsement Application Requirements**

## Method One

1. Contact the South Carolina State Board office at (803) 896-4588.

## Method Two

Once an online application has been completed with PCS, the following items must be submitted to PCS via mail, fax, email, or uploaded to your PCS Homepage.

- 1. A current 2x2 passport type photo.
- 2. Copy of Photo Identification Card must be current, non-expired Driver's License, State Issued ID Card or US Issued Passport.
- 3. Copy of signed Social Security Card or letter issued by the Social Security Office.
  - If card denotes "valid for work only with DHS authorization," a copy of the front & back of a Permanent Resident Card or US Work Authorization Card must also be submitted.
- 4. Affidavit of Eligibility (See Form Section on the PCS webpage)
  - All areas of form must be completed with information contained on the photo identification submitted.

The following item must be submitted via mail to PCS once an online application has been completed.

1. Submit a Verification of Licensure. Original Verification must be mailed directly from the State Board office to PCS.

# **PCS Account Set-Up**

Before you are able to complete an online application with PCS, you must first become a registered user within the website. To do so, please follow the steps below.

- 1. Go to <u>http://www.pcshq.com</u>
- 2. Click Candidates
- 3. Click Cosmetology & Barbering
- 4. Click South Carolina
- 5. Click Instructor under Cosmetology Related Professions
- 6. Click Apply Online (First Time)
- 7. *Creating a PCS Account (first time users only)*; enter valid, unique e-mail address, your first and last name, date of birth, and Social Security number.
- 8. Enter RECaptcha information as prompted; click **Create Account**
- 9. Check your e-mail account for a PCS system generated e-mail.
- 10. Click link in e-mail to verify account information and create PCS password.
- 11. Click Enable Account

| New Professional Credential Services Account   |                          |  |
|--|--------------------------|--|
| By signing up for a free account, you can access your application and licensing  | -                        |  |
| PROFESSION   |                          |  |
| To access your information online, please create your personal account. You MUST use<br>a <u>unique</u> e-mail address for electronic communication and account verification. Please DO NOT<br>use your school instructor's e-mail address. This account is for applicants only. |                          |  |
| E-Mail Address   |                          |  |
| First Name   |                          |  |
| Last Name SERVICES   |                          |  |
| Birth Date (m/d/yyyy)  |                          |  |
| If you have applied with Professional Credential Services before, please p<br>order to retrieve your records.  | provide the following in |  |
| Social Security Number   |                          |  |
| Please enter the RECaptcha information below   |                          |  |
| Type the text<br>Privacy & Terms   |                          |  |
|  | Create Account           |  |

# **PCS Application**

Once you have created your PCS account, you are then ready to complete the online application. To do so, please follow the steps below.

- 1. Complete steps 1-6 listed above.
- 2. Enter e-mail address and password provided during account set-up.
- 3. You are now in the online application; select appropriate license type (i.e. Cosmetology).
- 4. Continue with online application until all required fields have been completed.
- 5. Choose the examinations you wish to take.
- 6. Select Payment Option\*.
- 7. You may up-load your 2x2 photo and required documents that are allowed to be a "copy." Original required documents must be mailed.

\*You can provide a credit card in order to pay your fees online or call 1-888-822-3272 in order to submit your fees via money order or certified check by requesting an invoice. Your application will not be considered complete until all required documents and payment have been received. Incomplete applications will be processed for the next available practical exam date once all required information has been received by PCS.

- You must complete the online application using your legal name the name which appears on your current government issued photo identification (i.e. Driver's License).
- A unique e-mail address must be provided to create a PCS Account (i.e. more than one user cannot provide the same e-mail address).
- If you are applying prior to the completion of training, you must indicate this on your online application.

| Your Profile.  | Active Applications.  |
|--|---|
| Name<br>Address<br>Phone<br>SSN  | Virginia<br>Cosmetology & Barbering<br>Applied 08/19/2013<br>Most recent application: 08/19/2013<br>Status; Faid: Warting for view.   |
| ARID<br>Birhdate<br>EMail<br>Username  | Application Approval Requirements Coordinator Review Of Pensonal Phote Training & Experience Form   |
| Documents         Wisconstructure         Wisconstructure         Document pdf         Last Changed 08/21/2013         Personal Photo         Document pdf         Last Changed 08/21/2013         Personal Photo         Document pdf         Last Changed 08/21/2013         PA GMC 3 Documentation         Onjinal         Document pdf         Last Changed 08/21/2013 | Examination Site Agreement     PCS Waiver     ALL CORMS ARE CURRENT     SALC 3. OFFICIAL Viscolita document indicated by RED STAMP (Click Here for Sample Impacts     othermine NOTIFY OPOR FOR AMPROVAL ONCE DOCUMENTATION     Presse enter communits (optional), select if this lism can be approved or denied, then did Save     DPOR - please Treview this out     of state communits (optional), select for this out     of state communits (optional), select for this out     of state communits (optional), select if this lism can be approved or denied, then did Save     DPOR - please Treview this out     of state communits (optional), select for this out     of state communits (optional), select     of state communits     o |
| Education  | Pinel Review     Seview     Seview     Seview   |
| SPECTRUM BEAUTY ACADEMY LLC<br>ALEXANDRIA VA<br>From 101/52012<br>Graduated: 07/23/2013<br>School License Expire: 12/31/2014<br>Application Information<br>Virginia Board of Barbers and Cosmetologists  | Pending Examinations Virginia Barbering Practical Exam Dale: 101/4/2013 Testing at Springfield Area WAITING FOR APPLICATION APPROVAL Virginia Barbering Theory Status Pending WAITING FOR APPLICATION APPROVAL  |

# PCS Candidate Homepage

# Logging into your Homepage

- 1. Go to http://www.pcshq.com
- 2. Click Client Portal
- 3. Enter e-mail address and password
- 4. Click Log In

| PROFESSIONAL<br>CREDENTIAL<br>SERVICES, INC.  |
|---|
| Log into your account   |
| E-Mail Address Password Log In  |
| *If you have forgotten your password or you have received an email from PCS instructing you to create your password, <u>Click Here.</u> |
| If you have not previously created a PCS account please go to your profession and state home page.                                      |

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# **Application Status**

You may check the status of your online application 24/7 by logging into your PCS account. As items are received, green check boxes will appear under the Application Approval Requirements section of the Active Applications box.

| Active Applie   | cations.                              |
|-----------------|---------------------------------------|
| South Carolin   | а                                     |
| Barber, Regis   | tered Barber                          |
| ADD STATE A     |                                       |
| ADD LICENSE     |                                       |
| ADD LIC EXP     |                                       |
| ADD APP EXP     |                                       |
| Applied 10/30   |                                       |
|                 | pplication: 10/30/2013                |
| Status, Paid, V | Naiting for review.                   |
|                 | Application Approval Requirements ADD |
|                 | Coordinator Review                    |
| 2               | APPLICATION                           |
|                 | 2X2 PHOTO                             |
|                 | FORM 1 ID (W/PHOTO)                   |
|                 | HEALTH FORM                           |
|                 | TRAINING AFFIDAVIT                    |
|                 | AFFIDAVIT OF ELIGIBILITY              |
|                 | Final Review                          |

## How do I know if my application is approved?

If an application has been approved, a green check will appear in the Final Review Box under Active Applications.

| Active App    | lications.                            |  |
|---------------|---------------------------------------|--|
| South Carol   | ina                                   |  |
| Cosmetolog    | gy, Cosmetology                       |  |
| ADD STATE     | <u>APP#</u>                           |  |
|               | <u>SE NUMBER</u>                      |  |
| ADD LIC EX    |                                       |  |
|               | : 08/14/2015 <u>EDIT</u>              |  |
| Applied 07/3  |                                       |  |
| Status: Licer | nse Ready                             |  |
|               | Application Approval Requirements ADD |  |
| 2             | Coordinator Review                    |  |
| 2             | APPLICATION                           |  |
| 2             | <u>2X2 PHOTO</u>                      |  |
| 2             | FORM 1 ID (W/PHOTO)                   |  |
| <b>1</b>      | FORM 2 ID                             |  |
| 2             | HIGH SCHOOL EDUCATION                 |  |
| 2             | TRAINING AFFIDAVIT                    |  |
| 2             | AFFIDAVIT OF ELIGIBILITY              |  |
| 2             | Prior to Hours (VOC)                  |  |
| 2             | Final Review                          |  |

Professional Credential Services, Inc.

# **Reprinting Documents**

You may reprint information concerning your examinations, payment receipts, and/or scores by logging into your Homepage.

Click **Print Score Notice** option next to item you wish to reprint a score notice

| Pending Examinations                   |
|--|
| No examinations are pending.           |
|  |
| Exam Results                           |
| South Carolina Cosmetology Practical   |
| Score Loaded 09/27/2013                |
| Test Date: 09/23/2013                  |
| Score: 91.00% PASS                     |
| Exam Date: 09/23/2013                  |
| Tested at: Columbia Area (cosmetology) |
| PRINT SCORE NOTICE                     |
| CHANGE SCHOOL                          |
| South Carolina Cosmetology Theory      |
| Score Loaded 09/03/2013                |
| Test Date: 08/28/2013                  |
| Score: 84.00% PASS                     |
| PRINT SCORE NOTICE                     |
| CHANGE SCHOOL                          |

• Click **Reprint** option next to item you wish to print a receipt.

| Receipts                                     |  |
|--|--|
| South Carolina Board of Cosmetology          |  |
| 07/30/2013 Check \$165.00<br>Paid 07/30/2013 |  |
| REPRINT                                      |  |

# **Examination Rescheduling**

If you have missed or failed an examination, you may reschedule online with a credit card by logging into your Homepage.

 To reschedule practical examination, click **Reschedule Practical** under the Active Applications box.



 To reschedule theory examination, click Theory Reschedule under the Active Applications box.

| Active App  | alications  |   |
|---|---|---|
| South Carol   |   | _ |
|   | gy, Nail Technician   |   |
| ADD STATE   |   |   |
|   | ISE NUMBER  |   |
| ADD LIC EX  |   |   |
| App Expires   | : 01/31/2015 EDIT   |   |
| Applied 06/2  |   |   |
| Status: App   | roved.  |   |
|   | Application Approval Requirements ADD                           |   |
| <b>2</b>  | Coordinator Review  |   |
| <b>2</b>  | APPLICATION   |   |
| <b>1</b>  | 2X2 PHOTO   |   |
| <b>1</b>  | FORM 1 ID (W/PHOTO)   |   |
| <b>1</b>  | FORM 2 ID   |   |
| <b>2</b>  | HIGH SCHOOL EDUCATION   |   |
| <b>2</b>  | TRAINING AFFIDAVIT  |   |
| <b>2</b>  | AFFIDAVIT OF ELIGIBILITY  |   |
| 1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1<br>1 | Final Review  |   |
|   | VIEW APPLICATION FORM<br>CLOSE APPLICATION<br>RESCHEDULE THEORY |   |

# **Application Approval Process**

Once an online application has been completed (payment has been made), the coordinator will receive notification and a system generated e-mail will be sent to your e-mail to confirm the successful completion of your application. PCS will review your application and enter any requirements which may be pending (i.e. Training Affidavit, High School Education, etc.) no later than three business days. *If documents are submitted after the online application has been completed, PCS will enter those as received no later than three business days of receipt.* 

- If PCS receive an application or a required document which is incomplete or completed incorrectly, PCS will notify you via e-mail and your file will remain pending until all necessary information has been received.
- In order to receive your desired practical examination date, the online application, required documents, and payment must be received in our office on or before the examination deadline.
- Late or incomplete applications will be processed for the next available practical examination once all required information has been received.

## **Examination Notification**

Once your application has been approved, PCS will forward the following notifications via e-mail.

- 1. A Theory Authorization to Test (ATT) letter will be sent via e-mail within one business day.
- 2. A Practical Examination Notification informing you of your approved date will be sent via e-mail within one business day as well as exam topics.
- 3. A Practical Admission Notice confirming your assigned date, time, and location will be sent via email 10 business days prior to your examination date.

If you do not receive any e-mails within the time frame listed above, it is your responsibility to check your PCS account and reprint this information. If you are unable to access your account, it is your responsibility to contact PCS at (888) 822-3272.

# **Examination Scheduling**

# **Theory Examination Scheduling**

Once you have received your ATT letter, you must contact PSI to schedule your theory appointment.

- Schedule online <u>http://www.psiexams.com</u>
- Schedule with PSI representative at (800) 733-9267 (Monday Friday 7:30 AM to 8:00 PM EST, Saturday 11:00 AM to 5:00 PM EST)
- Schedule with PSIs Interactive Voice Response System during non business hours at (800) 733-9267.

## **Rescheduling Policy**

You may reschedule your theory examination without forfeiting your fee by contacting PSI at least 2 business days prior to your scheduled date. You may call (800) 733-9267 or fax (702) 932-2666. You may also use the automated system using a touch-tone phone (24 hours a day) to cancel or reschedule your examination.

# **Practical Examination Scheduling**

You will request a practical date when completing your on-line application. As long as you have all required information in by the deadline date, you will be scheduled to take your examination on the date requested. Otherwise you will be assigned to the next available once your application has been approved.

## **Rescheduling Policy**

Rescheduling for the practical examination is not permitted without a re-exam fee unless you are hospitalized or involved in a traffic accident on the way to the test center which prevents you from arriving on time. In these cases, documentation must be faxed to (615) 846-0153 to the attention of the SC Coordinator; e-mailed to your coordinator at <a href="sccos@pcshq.com">sccos@pcshq.com</a>; or uploaded to your homepage.

## **Inclement Weather Policy**

In the event of inclement weather or similar emergency, a scheduled examination may be canceled or delayed. However, this decision is made only in rare instances and at the discretion of PCS and/or PSI. If a test center is open for testing, and you choose not to appear for your scheduled examination, your fee will be forfeited. You will have to reschedule your appointment and resubmit the appropriate fee to PCS. If you have reason to question whether or not a center will be closed due to an emergency, please call PCS to make inquiries regarding the practical examination and PSI for inquiries regarding the theory examination.

# **Examination Day Requirements**

# What do I need to take with me to the examination?

- Admission Notice (practical) or ATT Letter (theory)
- A current 2" x 2" passport type <u>color</u> photo (selfies are not accepted)
- Two (2) forms of identification one form must be a government issued photo ID (see below)
- Examination Supplies (if taking practical examination see NIC Content Outline page)

! If you fail to bring these items, you will not be permitted to test and a rescheduling fee will be required.

# **Acceptable Forms of Identification**

Both forms of Identification must be listed under the name which you applied.

Primary ID (current, non-expired Governments Issued ID)

- State issued Driver's License
- State issued Identification Card
- US Government issued Passport
- US Government issued Military Identification Card
- US Government issued Alien Registration Card

Secondary ID (signature, non-expired)

- Credit Card or Debit (ATM) Card
- Social Security Card
- US issued Birth Certificate
- An alternate form of Primary ID (i.e. if you have a Driver's License, you can bring your US Passport as a Secondary ID)

Student ID and employment ID are NOT acceptable forms of Identification.

! If you fail to bring proper identification or your names do not match, you will not be permitted to test and a rescheduling fee will be required.

## Arrival

You must arrive at the test center at least thirty (30) minutes prior to your examination for registration. If you arrive past your examination time, you will not be permitted to test and a rescheduling fee will be required.

# **General Examination Policies**

## **Security Policy**

Suspected security breaches during either the theory or practical test administrations, such as an act of impersonation, creating a disturbance, giving or receiving unauthorized information or aiding other candidates, attempting to remove test information by any means, possessing prohibited materials or sharing supplies may be sufficient cause to dismiss you from the examination site or to invalidate or cancel your scores. Suspected breaches may be identified by observation or suspicion by the test center staff, or may be evidenced by subsequent statistical analysis of examination materials. PCS reserves the right to investigate each incident of misconduct and will report such incidents directly to the Board. The Board will make all final decisions on examination score invalidations or cancellations. <u>No visitors, guests or children are allowed in the test center</u>.

## **Copyrighted Examination Questions**

All test questions are the express copyrighted property of NIC. It is forbidden under federal copyright law to copy, reproduce, record, distribute or display these test questions by any means, in whole or in part. Doing so may subject you to severe civil and criminal penalties, including prison incarceration and/or fined up to \$250,000 for criminal violations.

## **Prohibited Items**

No food, beverages, purses, notebooks, magazines, backpacks, briefcases, hats, caps, reference books or electronic devices such as cameras, computers or computerized devices, iPods, radios, recording devices, portable fax machines, cellular telephones, calculator watches, reproduction equipment, are permitted in the examination room. If any of the aforementioned items are found in a candidate's possession, the Test Center Administrator will collect the item until the end of the examination and provide an incident report of the incident to the Board and PCS. Smoking or the use of tobacco is strictly prohibited in the examination room. PCS is not responsible for <u>any</u> personal items brought into the examination site.

## **Environmental Distracters**

Although every attempt is made to provide a quiet and comfortable test environment, noise and room temperature may be an unforeseen and unavoidable distracter. It is suggested that you wear the type of clothing that would allow you to adapt to a cooler or warmer climate at the testing site.

# **Examination Results**

## **Score Notices**

An official score notice will be e-mailed to you at least 10 business days after your examination date. *An unofficial pass or fail notice will be provided to you by PSI after you take the theory examination.* If you do not receive an e-mail within this time frame, you may print a score notice by logging into your PCS account.

## **State Score Requirements**

The minimum score required to pass both the theory and practical examination is 80. If you fail an examination, PCS will provide a strengths and weakness report (located at bottom of score notice) and information on how to re-apply online. Once you pass both the theory and practical examination, you will receive a *Notice of Completion*.

## **State Score Requirements**

Once all required examinations have been passed, PCS will perform a final review of your application. If all required documents are on file, PCS will forward your application to the South Carolina Board Office so that they can review and process your license. You may use your *Notice of Completion* to work until you receive your license from the South Carolina Board Office

# **Change of Information**

# Directions

Complete the following form – all applicable areas of this form should be completed in order for PCS to properly locate and updated your account.

If you need to update your name, you must provide a copy of your marriage certificate, divorce decree or other court documentation that confirms your name change.

Fax: 615-312-3788

Email: <a href="mailto:sccos@pcshq.com">sccos@pcshq.com</a>

# Print your name as it appears on your Application below.

| Name:  |        |       |  |
|--|--------|-------|--|
| Street:  |        |       |  |
| City:  | State: | Zip:  |  |
|  |        |       |  |
| Print your updated name or address be          | elow.  |       |  |
| Name:  |        |       |  |
| Street:  |        |       |  |
| City:  | State: | Zip:  |  |
|  |        |       |  |
| Print Social Security Number:                  |        |       |  |
| Sign and Date your Request:                    |        |       |  |
| Signature:                                     |        | Date: |  |
|  |        |       |  |
|  |        |       |  |
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|  |        |       |  |

# **Formal Complaints**

# Directions

If you have a complaint regarding any aspect of the application and examination process, you must submit a formal written complaint. Complaints regarding examinations must be mailed or emailed to PCS within 48 hours of incident. Written complaint must include the following information.

- First and Last Name
- Last four digits of Social Security Number
- State in which you are applying for a license
- Examination Date & Location if applicable

## Send Complaint to:

- 1. Email: <a href="mailto:sccos@pcshq.com">sccos@pcshq.com</a>
- Professional Credential Services, Inc. Attn: South Carolina Cosmetology P.O. Box 198768 Nashville, Tennessee 37219-8768

## **Complaint Review Process**

Upon receipt of your complaint, PCS will thoroughly review all necessary information. A reply will be sent to you within 5-7 business days.

# **National Instructor Written Examination**

The National Instructor Examination is the national licensure examination for Instructors, which is developed and administered by the National Interstate Council of State Boards of Cosmetology (NIC). This Information Bulletin includes the content outline covered by the NIC National Instructor examination, sample questions, and answers. The time allowed for the Instructor written examination is 90 minutes.

#### Instructional Planning – 45%

#### **Understand the Curriculum Delivery Process**

- Output Output
- Output Output
- Understand components of a lesson plan (e.g., subject matter, time allotment for subjects, student activities, etc.)
- Oevelop lesson plans
- ◊ Define instructional outcomes (e.g., course goals, instructional objectives)
- ♦ Measure performance using goals and objectives (e.g., theoretical, lab/clinic)
- ◊ Evaluate levels of performance (e.g., comprehension, application)
- Orientate new students

#### **Understand Student Learning Styles**

- ♦ Understand types of learners (e.g., kinesthetic, visual, audio)
- ♦ Apply types of learning styles (e.g., theoretical, lab/clinical application)

#### Understand the Advantage and Purpose of Materials (e.g., technology, tools, and equipment)

- Select instructional materials (e.g., based on creating interest, increasing retention, lesson objectives, learning styles)
  - Understand types of materials available
    - Printed (e.g., textbooks, handouts)
    - Audiovisual (e.g., flip charts, CDs, DVDs, transparencies)
    - Tools of the trade
    - Web-based technology (e.g., podcasts, Internet)
- **b** Establish guidelines for effective use of materials in lessons

#### **Understand Assessment Methods of Student Learning**

- Vritten
- Practical
- ♦ Oral

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#### Instructional Methods – 35%

#### **Utilize Methods of Instruction**

- ♦ Lecture (e.g., formal, interactive, group process)
- Operation (e.g., role play, hands-on assignment)
- Discussion (e.g., question & answer, reflective, summarization, case/scenario study)
- Assignments (e.g., projects, homework, reports, resumes)
- O Distance learning (e.g., Internet, web-based)

#### **Recognize Obstacles to Learning**

- Identify obstacles (e.g., ability level, behavior)
- Adapt instructional practices to accommodate obstacles to learning

#### Apply Communication Skills (e.g., lesson delivery)

- Verbal skills
  - Language skills (e.g., pronunciation, grammar, vocabulary)
  - Voice control (e.g., modulation, projection, tone)
- ◊ Non-verbal skills (e.g., body mechanics, facial expression)
- ♦ Listening skills (e.g., active listening)

## **National Instructor Written Examination**

#### **Utilize Time Management Techniques**

#### **Assess Student Learning**

- Implement steps in assessment
- Evaluate assessment results
- O Understand reliability and validity of assessment results (e.g., assessment consistent with instruction)

#### Classroom and Clinic Management – 20%

## Manage Learning Environment

- O Physical environment
  - Organize classroom/clinic to promote learning (e.g., seating arrangement, instructional space)
  - Understand effect of physical environment (e.g., temperature, lighting, sound)
- Output Output
  - Professional conduct (e.g., image, ethics, leadership)
  - Academic advising and counseling (e.g., attendance, progress reports)
  - Administrative responsibilities (e.g., recordkeeping, inventory)

#### **Maintain a Safe Learning Environment**

- Operation of the state of th
- Observe universal precautions
- ♦ Maintain classroom control (e.g., enforce rules and routines)

#### **Sample Questions**

The sample questions are similar to those on the NIC Instructor Written Examination. Each question is followed by four options for an answer. Only one option is correct. Correct answers are listed following the sample questions.

- 1. A demonstration should be immediately followed by
  - a. student practice.
  - b. a change of subject.
  - c. a student rest period.
  - d. a complete lecture period.
- 2. The most important part of the instructor's responsibility is to create and develop student
  - a. organizations.
  - b. course of study.
  - c. extracurricular programs.
  - d. willingness and desire to learn.
- 3. If instruction methods are to be properly employed, they must be
  - a. flexible.
  - b. impersonal.
  - c. strictly enforced.
  - d. followed without deviation.
- 4. To be most effective, videos should be selected on the basis of
  - a. availability.
  - b. running time.
  - c. subject matter.
  - d. abilities of the students.

#### **National Instructor Written Examination**

- 5. A properly organized workbook should be coordinated with the
  - a. curriculum.
  - b. lesson plan.
  - c. text material.
  - d. course of study.
- 6. The discussion method is useful because it develops
  - a. spirited review lessons.
  - b. student interpersonal relations.
  - c. ideas and expressions from students.
  - d. manipulative techniques and skills of students.
- 7. An instruction sheet is important because it gives pertinent facts about
  - a. clinic patrons.
  - b. tools and materials.
  - c. rules and regulations.
  - d. student attendance rules.
- 8. In planning a lesson, careful consideration must be given to the
  - a. objectives of the lesson.
  - b. student to instructor relations.
  - c. extracurricular activities.
  - d. various student organizations.

## **Answer Key**

#### 1. a 2. d 3. a 4. c 5. a 6. c 7. b 8. a

## **Instructor References**

## Milady's Master Educator Student Course Book Second Edition, 2009 Author: Letha Barnes Milady 5 Maxwell Drive Clifton Park, NY 12065 (800) 347-7707 www.Milady.com

## Milady's Master Educator Student Course Book, 2001

Author: Letha Barnes Milady 5 Maxwell Drive Clifton Park, NY 12065 (800) 347-7707 www.Milady.com Pivot Point's Mindful Teaching Program, 2002-2005 Salon Fundamentals Evanston, IL 60201 (800) 886-4247 www.pivot-point.com

## NIC Health and Safety Standards NIC, Inc., October 2002 www.nictesting.org

# **State Practical Examination Guidelines**

The South Carolina State Board of Cosmetology requires you to be examined on the following services on the practical examination:

## **Core Domain Services**

- Theory Lesson Plan
- Theory Lecture
- Demonstration Lesson Plan
- Demonstration Lecture

## **Aerosol Products**

You are not permitted to use aerosol products at anytime during the examination.

# **Kit Size**

Recommended kit size is no larger than 30" x 30". For safety reasons, all kits must fit completely under the table areas.

# **National Instructor Practical Examination**

The National Instructor Examination is the national licensure examination for Instructors, which is developed and administered by the National-Interstate Council of State Boards of Cosmetology (NIC). This Information Bulletin includes the content outline covered by the NIC National Instructor examination, sample questions, and answers. The time allowed for the Instructor written examination is 90 minutes

## **Important Instructions**

- Do not leave the examination area without permission. Permission must be obtained to leave the examination area for any reason, including restroom usage or at the completion of the examination.
- All examinations are administered in a testing environment. Candidates should bring a container of water if needed for any section of the examination. Candidates may bring a thermos of hot water if desired. All water and their containers must be taken with the candidates and may not be disposed of at the testing facility.
- Candidates must prepare a lesson plan for the Theory Lecture and a lesson plan for the Demonstration Lecture. Candidates will receive the topic assignment with the admission letter. The Theory Lecture and Demonstration Lecture assignments will be on different subject areas and topics. Candidates must prepare and submit an originally developed lesson plan. (No preprinted plans allowed) Candidates must bring three copies of each lesson plan to the examination. Candidates retain one copy of each lesson plan.
- Candidates may be responsible for providing any additional items that are needed for the Theory Lecture and Demonstration Lecture. (i.e. marker board, easel, chalkboard, etc.) \*Please refer to State guidelines.
- Candidates will be given 10 minutes to set up for the Theory Lecture and 10 minutes to set up for the Demonstration Lecture.
- The verbal instructions will be read twice for each section of the examination.
- Candidates must follow all appropriate public protection and infection control procedures during all phases of the practical examination that will ensure the health, safety, and welfare of the public. In the event of a blood spill, candidates will be expected to follow the NIC Health and Safety Standards. Failure to do so may result in your dismissal from the examination.
- Cellular phones, pagers, any electronic device, are NOT permitted in the examination room. Talking to other candidates or any
  examiner is strictly prohibited. Failure to comply with any of these conditions will result in the candidate being dismissed
  immediately, and the actions reported to the proper authorities. The examiners have been instructed not to answer any questions
  concerning the examination. This ensures equal opportunity for all candidates and standardization in testing for the National
  Practical Examination. If you have an emergency situation please ask to speak with the supervisor.
- Manufacturer's labels are required on all disinfectants and sanitizers. An EPA registered disinfectant that demonstrates bactericidal, fungicidal and virucidal properties must be used. Simulated products are NOT allowed for disinfectants and hand sanitizers.

## Theory Lesson Plan

**Verbal Instructions:** "Please hand the examiner one copy of the theory lesson plan. You may retain one copy." "You will have 10 minutes to set up your classroom for the theory lecture." "Do not begin the theory lecture until verbal instructions have been read." (1) "The instructions will be repeated." (2) "You may begin set up."

## Lesson plan will be evaluated on the following:

- Provides lesson plan originally developed by candidate
- Lists course title (e.g., Cosmetology, Nail Technology, Esthetics, Barbering, etc.)
- Lists assigned topic
- Lists time required specific to assignment (20 minutes)
- Lists lesson/learning objective specific to student learning and relevant to topic (e.g., "The student will be able to...") will be able to...")
- Lists reason(s) why topic is important for students (e.g., client retention, safety, money, etc.)
- Lists reference(s) used by instructor to prepare for lesson
- Lists teaching/visual aid(s) relevant to assigned topic
- Provides safety procedure(s) relevant to topic in lesson plan
- Lists students' prior assignment (e.g., previously assigned chapters, handouts, etc.)
- Outlines sequence of lecture
- Provides summary of lesson
- Lists students' follow-up assignment (e.g., read a chapter, complete worksheets, etc.)
- Lists method(s) of assessment to evaluate students' retention of topic (e.g., test, quiz, written or verbal questions, etc.)

## **National Instructor Practical Examination**

## **Theory Lecture (20 minutes)**

**Verbal Instructions:** "You will perform the theory lecture section of this examination." "You will be expected to convey proper safety and infection control procedures." "You will have 20 minutes to complete this section." (1) "The instructions will be repeated." (2) "You may begin."

#### Candidates will be evaluated on the following tasks:

#### **Procedures and Content**

- States assigned topic
- Presents lesson/learning objective specific to student learning and relevant to topic (e.g., "The student will be able to..." or "We will be able to...")
- Presents reason(s) why topic is important for students (e.g., client retention, safety, money, etc.)
- Uses teaching aid(s) to focus students' attention
- Teaching aid(s) are visible to all students
- Explains safety and client protection procedure(s) listed in lesson plan
- Presents topic in the sequence outlined in lesson plan
- Asks question(s) relevant to topic to elicit student response
- Makes eye contact throughout room
- Speaks audibly throughout lecture
- Confines lecture to assigned topic
- Covers complete content of lesson plan
- Summarizes theory lecture (e.g., re-states key points, paraphrases lesson plan, etc.)
- Presents students' follow-up assignment (e.g., read a chapter, complete worksheets, etc.)
- Presents method(s) of assessment to evaluate students' retention of topic (e.g., test, quiz, written or verbal questions, etc.)
- Practices infection control procedures safely throughout lecture
- Maintains work area in a safe manner throughout lecture
- Lectures for at least 15 minutes

**Verbal Instructions after Instructor has concluded the Theory Lecture:** "Now that you have concluded your theory lecture you may put away all supplies that you are finished working with. Once completed I will read the instructions for the demonstration lecture set up."

## **Demonstration Lesson Plan**

**Verbal Instructions:** "Please hand the examiner one copy of the demonstration lesson plan. You may retain one copy." "You will have 10 minutes to set up your classroom for the demonstration lecture." "Do not begin the demonstration lecture until verbal instructions have been read." (1) "The instructions will be repeated." (2) "You may begin set up."

## Lesson plan will be evaluated on the following tasks:

- Provides lesson plan originally developed by candidate
- Lists course title (e.g., Cosmetology, Nail Technology, Esthetics, Barbering, etc.)
- Lists assigned topic
- Lists time required specific to assignment (30 minutes)
- Lists lesson/learning objective specific to student learning and relevant to topic (e.g., "The student will be able to..." or "We will be able to...")
- Lists reason(s) why topic is important for student(s) (e.g., client retention, safety, money, etc.)
- Lists reference(s) used by instructor to prepare for lesson
- Lists supplies, implements, equipment, and/or teaching/visual aid(s) needed for lesson
- Provides safety procedure(s) relevant to topic in lesson plan

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- Lists students' prior assignment (e.g., previously assigned chapters, handouts, etc.)
- Lists steps of procedure for topic in correct order
- Provides summary of lesson
- Lists students' follow-up assignment (e.g., read a chapter, complete worksheets, etc.)
- Lists method(s) of assessment to evaluate students' retention of topic (e.g., test, quiz, written or verbal questions, etc.)

## **Demonstration (30 minutes)**

**Verbal Instructions:** "You will perform the demonstration lecture section of this examination." "You will be expected to convey proper safety and infection control procedures." "You will have 30 minutes to complete this section." (1) "The instructions will be repeated." (2) "You may begin."

#### Candidates will be evaluated on the following tasks:

#### Procedures and Content

- States assigned topic
- Presents lesson/learning objective specific to student learning and relevant to topic (e.g., "The student will be able to..." or "We will be able to...")
- Presents reason(s) why topic is important for students (e.g., client retention, safety, money, etc.)
- Identifies implements, supplies, equipment, and/or teaching/visual aid(s) needed to demonstrate assigned topic
- Demonstration can be observed by all students
- Demonstrates and explains safety and client protection procedure(s) listed in lesson plan
- Simultaneously demonstrates and explains assigned topic
- Demonstrates steps of procedure for topic in correct order
- Asks question(s) relevant to topic to elicit student response
- Makes eye contact throughout room
- Speaks audibly throughout demonstration
- Confines demonstration and explanation to assigned topic
- Covers complete content of lesson plan
- Summarizes demonstration (e.g., re-states key points, paraphrases lesson plan, etc.)
- Presents students' follow-up assignment (e.g., read a chapter, complete worksheets, etc.)
- Presents method(s) of assessment to evaluate students' retention of topic (e.g., test, quiz, written or verbal questions, etc.)
- Practices infection control procedures safely throughout demonstration
- Maintains work area in a safe manner throughout demonstration
- Demonstrate for at least 25 minutes

## **Candidate Summary and Cleanup**

**Verbal Instructions:** "This concludes the national practical examination. Please make sure that all kit supplies and disposable materials are taken with you. Please do not dispose of waste materials, chemicals, or water in the trash receptacles or restrooms as they are unable to accommodate all waste materials from every candidate that takes the examination."

#### **Instructor References**

## Milady's Master Educator Student **Course Book Second Edition, 2009** Author: Letha Barnes Milady 5 Maxwell Drive Clifton Park, NY 12065 (800) 347-7707 www.Milady.com

#### Milady's Master Educator Student

Course Book, 2001 Author: Letha Barnes Milady 5 Maxwell Drive Clifton Park, NY 12065 (800) 347-7707 www.Milady.com

NIC Health and Safety Standards NIC, Inc., October 2002 www.nictesting.org

**Pivot Point's Mindful Teaching** Program, 2002-2005 Salon Fundamentals Evanston, IL 60201 (800) 886-4247 www.pivot-point.com

# Professional Credential Services, Inc.

## **National Cosmetology Practical Examination**

## NIC Health and Safety Standards Blood Exposure Procedure

## If a blood spill should occur, the following steps MUST be followed:

- When possible, injured party should go to sink and rinse injury with running water and "milk" the injury if possible to remove any bacteria that may have entered the wound.
- Supply injured party with antiseptic or single use packet of antibacterial ointment and the appropriate dressing to cover the injury.
- Bag all blood-soiled (contaminated) porous articles and dispose of in trash. Immediately wash and disinfect all non-porous items (do not continue service with these items).

## This is the responsibility of the candidate and should be executed as follows:

## Candidate/Student/Licensee Injury:

- 1. **PROTECTION** If a cut is sustained, stop the service, put on gloves (if appropriate), and clean the injured area.
- 2. **APPLY** antiseptic to the injured area.
- 3. **DRESSING** cover the injury with the appropriate adhesive dressing.
- 4. **COVER** injured area with finger guard or glove if appropriate.
- 5. BAG and dispose of all contaminated single use items.
- 6. **REMOVE** gloves and wash hands.
- 7. CLEAN model/client.
- 8. CLEAN AND DISINFECT implements and station.
- 9. CLEAN hands.
- 10. **RETURN** to the service.

## Model/Client Injury:

- 1. STOP service.
- 2. GLOVE hands of candidate/student/licensee.
- 3. CLEAN injured area.
- 4. **APPLY** antiseptic.
- 5. **COVER** the injury with the appropriate dressing to prevent further blood exposure.
- 6. **BAG** and dispose of all contaminated single use items.
- 7. **CLEAN** and disinfect any implements or surfaces contaminated.
- 8. CLEAN hands.
- 9. RETURN to service.

## **Examiners:**

- Examiner is to use new disposable latex gloves or non-allergenic equivalent when checking that candidate's service. Bag and dispose used gloves.
- Follow with washing hands.
- Document incident in Blood Exposure Log.

NOTE: Do not allow containers, brushes, nozzles, or liquid styptic container to touch the skin or contact the wound. Use an applicator.

Examiners should also complete an incident report.

## Wet Disinfection Standard

- 1. All tools and implements. Prior to use on any client, all non-porous tools and implements or multi-use items must be cleaned AND disinfected. Items must be cleaned with soap and warm water or a chemical cleaner. The items must then be disinfected by complete immersion in an EPA registered, *bactericidal, virucidal, fungicidal (Formulated for Hospitals)* disinfectant that is mixed and used accordingly to the manufacturer's directions. When allowed by state rule, disinfectant sprays and wipes that are bactericidal, virucidal, and fungicidal, are acceptable forms of disinfection following the cleaning of the item. Note: Items that are porous are not able to be disinfected and must be disposed of after each use.
- 2. Items MUST stay immersed or visibly moist with disinfectant for the entire contact time listed on the manufacturer's label to be effective.
- 3. All disinfectant solution must be changed per the manufacturer's label or sooner if contaminated.

#### Dry Storage Standard

Disinfected implements must be stored in a disinfected, dry, covered container and be isolated from contaminants.

## **Hand Washing**

Thoroughly wash hands and the exposed portions of arms with antibacterial soap and water before providing services to **each client** *and* after smoking, drinking, eating, and using the restroom.